



Our review of disabled children and young people's services

Who we are and what we do

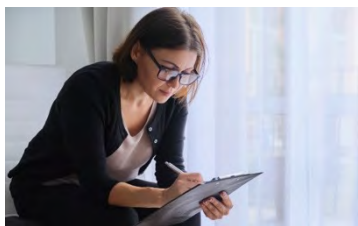


We are the **Care Inspectorate**. We check **social work services** are run in the best way in Scotland.



We have been talking to children and young people who need extra help.

We asked them what they think about social work services.



This was part of our review on how well social work services help disabled children and young people's rights to be respected.

Who we are and what we do



Social work services must ask and take seriously what children and young people think about their care.

Social work services should help disabled children and young people get the right help at the right time.



This is our report. It tells you what we found out.

What we found out



We found out children and young people like to be with staff that make them feel

- listened to
- respected.



This made it easier for them to tell staff what help they liked and wanted.



A lot of children and young people thought that people **were not listening** to them about what they wanted.

What we found out

We know that getting the right support at the right time is important.



It gives children and young people the best chance to grow up and make their dreams happen.



Sometimes care plans for children and young people didn't look at all their needs.

Sometimes the right help was not easy to get at the right time.



Sometimes children and young people didn't get much choice about the help they were given.

What we found out



We know parents and those who care for children and young people are the most important in their life.

We also know that social work services can help the whole family.



We were told that families didn't always know how social work services can help.

What we found out



Growing up can be hard and stressful for young people.

If you need extra help then growing up can feel even harder.



We met with lots of staff who wanted to

- ✓ make growing up as easy as possible for children and young people who need extra help



- ✓ help children to grow into young adults and make their dreams happen.

But their job was getting harder and they were getting busier. So they did not always have enough time to spend with children and young people

What we found out



The people in charge need to have more information on how disabled children and young people

- get care and support
- feel about this support.



We want our review to

- make life better for children and young people
- help make services better.



How this can happen

This can only happen if



- ✓ leaders in Scotland help social work and other services work better for children, young people and their families



- ✓ all services work together to make sure children and young people get the right help at the right time



- ✓ children and young people have choices about the help they get.

How to find out more

You can read our full report here:

www.careinspectorate.com

