

## Assessment Details

ID 1132

Name CSQ's

Organization Care Inspectorate

Description

Approver Jacqui Duncan

Respondent Amanda Tough

Template Equality Impact Screening Form v0\_21

Workflows Deafault CI Workflow 2-Copy

Creator Jacqui Duncan

Date Created 2023/10/06 09:58

Deadline

Completed Date 2024/03/01 14:19

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Stage Completed

Approval Stage

Status Active

Very High Risks 0

High Risks 0

Medium Risks 0

Low Risks 0

Total Risks 0

Residual Risk Level None

Residual Risk Score 0.0

Result Auto-Approved

Result Comments

Under Review (Jacqui Duncan - Not Reviewed) ;

Primary Record Id

Primary Record Name

Template Version 1

Open Risk Count 0

Open Info Request 0

Tags

Submission Progress (%) 100

## Assessment Questions

### 1 General information

#### 1.1 Is this new or existing work?

##### Response

Change to existing work

##### Justification

None

#### 1.2 Please describe the work

##### Response

Prior to Covid we had a number of ways to gather the views of people who use care services in Scotland. During the pandemic these had to be changed due to Public Health advice. The advice was that we do not use paper which went between people as this was an infection risk.

We developed the use of Microsoft questionnaires that people could access via computers.

Since we have moved out of the pandemic back to business as usual we have not re-introduced paper questionnaires which enable people to comment on the care they receive.

During Covid we introduced MS forms where we sent a link to people in services who could access and complete questionnaires. This worked well for staff and some relatives but not people living in care homes and many carers which was the main focus of activity at this time. In care at home this approach does not work and a recent example was that less than 5% of people who used a HSCP care at home services had an email address. Therefore they could not access the questionnaires or comment on the service and the care they receive.

We have not reintroduced questionnaires and this means that people not at the

inspection visit cannot comment on the experience or those of their families unless they have an email address. This significantly disadvantages people who use services across Scotland.

The care inspectorate want to work to re introduce paper questionnaires .

A paper was agreed at OLT to set up a short life working group to address this .

### 2 Equality impact

#### 2.1 For each of the questions in section 2, think about whether the work will impact on people differently based on the different characteristics

For example, does it impact on people of different ages/sexes/sexual orientations differently? Does it impact on people with and without a disability differently?

#### 2.2 Age

What kind of impact will this work have on people of different ages?

##### Response

Positive/no impact

##### Justification

None

#### 2.3 Disability

What kind of impact will this work have on disabled people?

##### Response

Not Sure

##### Justification

None

#### Comments

Amanda Tough

2024/02/29 16:17

will have to ensure that Easy read version is available for people who have a learning disability .If not available this could prevent them from expressing their views about their service

## 2.4 Race

*What kind of impact will this work have on people of different ages? This includes different ethnic and national origins, and Traveller community membership.*

### Response

Not Sure

### Justification

None

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### Comments

Amanda Tough

2024/02/29 16:18

Need to ensure that CSQ's are available in various languages

## 2.5 Sex

*What kind of impact will this work have on people of different sexes?*

### Response

Positive/no impact

### Justification

None

## 2.6 Gender reassignment

*What kind of impact will this work have on people are transgender/have a trans history?*

### Response

Positive/No impact

### Justification

None

## 2.7 Sexual orientation

*What kind of impact is this work going to have on people of different sexual orientations?*

### Response

Positive/no impact

### Justification

None

## 2.8 Religion or belief

*What kind of impact is this work going to have on people of different religions and beliefs? Beliefs includes no belief, and environmentalism.*

### Response

Positive/no impact

### Justification

None

## 2.9 Pregnancy and maternity

*What kind of impact is this work going to have on people who are pregnant or have given birth within the past 26 weeks?*

### Response

Positive/no impact

### Justification

None

## 2.10 Marriage or civil partnership

*What kind of impact is this work going to have on people of different marriage and civil partnership statuses? Please note this only applies to employees' marriage/civil partnership status.*

### Response

Positive/no impact

### Justification

None

## 2.11 Children and young people we have corporate parenting responsibility for

*What kind of impact is this work going to have on children and young people we have a corporate parenting responsibility for?*

*We are corporate parents for every child who is looked after by a local authority, and every young person under the age of 26 who was looked after on their 16th birthday.*

### Response

Not Sure

### Justification

None

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### Comments

Amanda Tough

2024/02/29 16:19

need to continue to look at various ways young people can communicate their views.

## 2.12 Children's rights (up to age 18), in line with UNCRC

*What kind of impact is this work going to have on children's rights, in line with the United Nation's Convention of the Rights of the Child?*

### Response

Not Sure

### Justification

None

## 2.13 Care Inspectorate employees with caring responsibilities

*What kind of impact is this work going to have on Care Inspectorate employees who have caring responsibilities?*

### Response

Positive/no impact

### Justification

None

## 3 Island community impact

### 3.1 Does this work impact differently on island communities, compared to other communities?

#### Response

Not Sure

#### Justification

None

## 4 Feedback

### 4.1 Do you have any feedback (from engagement/consultation) or evidence that influences, affects, or shapes this work?

#### Response

Yes

#### Justification

None

4.2 Please select what this feedback/evidence relates to

*Response*

Disability  Age

*Justification*

None

4.3 Is any of the feedback/evidence negative or inconclusive?

*Response*

No

*Justification*

None

## 5 Conclusion

5.1 The screening form is now complete. You have reached the organisational threshold for an EqIA to be completed.

*Thank you for your time in helping the Care Inspectorate and your Information Asset Owner understand equality impact associated with your work.*

5.3 Your answers indicate that you need to complete an Island Communities Impact Assessment.

*Please contact the Equalities Professional Adviser.*

5.4 Do you wish to discuss any aspect of this form with the Equalities Team?

*Response*

No

*Justification*

None

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Assessment Notes