

Bogton Farmhouse Care Home Service

Glasgow

Type of inspection:
Unannounced

Completed on:
31 July 2025

Service provided by:
Common Thread Ltd

Service provider number:
SP2005007437

Service no:
CS2009198862

About the service

Bogton Farmhouse is a care home for children and young people and is registered to provide care to a maximum of three children and young people. The service is one of a group of care homes provided by Common Thread Ltd.

The service is accommodated within a large detached house in a rural setting, near the village of Torrance.

One young person was living in the service at the time of the inspection.

About the inspection

This was an unannounced inspection which took place on 28 July 2025 (1200- 1900 hours) and 29 July 2025 (0930-1230 hours). The inspection was carried out by one inspector from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with one person using the service and one of their family members;
- spoke with three staff and management;
- observed practice and daily life; and
- reviewed documents.

Key messages

Young people benefited from stable, nurturing and warm relationships with staff in the service.

The service had a stable staff team that ensured consistency and the opportunity for young people to develop trusting and enduring relationships.

Young people's care plans, risk management plans and records of significant incidents were lacking in quality and did not fully reflect the care and support provided to young people.

Young people's rights were promoted and staff proactively advocated on behalf of young people to ensure that their needs and views were represented.

Young people were engaged in their care and support and this was aided by the level of individual, quality time that staff and young people spent together.

The health of the young people was a priority and staff were confident and knowledgeable in meeting young people's health needs.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support children and young people's rights and wellbeing?	4 - Good
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Further details on the particular areas inspected are provided at the end of this report.

How well do we support children and young people's rights and wellbeing?

4 - Good

We evaluated this key question as good, where several strengths impacted positively on outcomes for children and young people and clearly outweighed areas for improvement.

Young people were kept safe at the service. The service worked well with other agencies and there was a strong understanding of individual roles, responsibilities and protection procedures. This was also based on trusting relationships and a sound understanding of young people's individual needs and what was required to keep them safe.

One family member told us, "the staff are fantastic in every way.....My child feels safe and has a great relationship with staff".

Young people's care plans and risk management plans did not fully capture the care and support provided to young people or the strategies used to keep them safe. Records of significant incidents were not completed consistently and did not include learning that took place in the reflections following any significant incident. We considered that this did not reflect the practice and positive outcomes that we found elsewhere during the inspection. We discussed with managers the need to improve the quality of the service's records to reflect the work and support being undertaken and ensure that these are specific, measurable, achievable, realistic and timebound (SMART) (see area for improvement 1).

Young people's rights were promoted and staff proactively advocated on behalf of young people to ensure that their needs and views were represented in decision-making forums. This included young people's right to remain in the service beyond the age of 18 under continuing care legislation.

Young people experienced therapeutic and stable care. This was greatly enabled by a stable and committed staff team. Young people enjoyed warm, respectful and nurturing relationships with staff. These were based on compassion and an understanding of the impact of trauma. Positive, enduring relationships were central to the care provided and were the foundation to the work undertaken with young people to support them to make progress on difficulties.

One staff member told us, "I believe the service excels at providing a safe, nurturing, and supportive environment for our young people.....we've built a strong team ethic....we're always committed to putting in the effort required to promote positive routines and help our young people develop the life skills they need to thrive independently".

Young people were engaged in their care and support. While the records of their care plans did not reflect this well, we saw evidence that young people participated in shaping the care that they receive and the decisions that affect them. This was enabled by the culture and relationships in the service and the level of individual, quality time that staff and young people spent together.

The health needs of the young people were a priority in the service and staff were knowledgeable and confident in supporting and managing both generic and specific health needs. Young people trusted staff and were able to confide in them with any sensitive concerns they had. We were impressed by the efforts to support young people to adopt greater responsibility for managing their health in a manner that was appropriate and individual to them.

Young people's connections to family and friends were very much promoted and nurtured. This had a positive impact on their emotional wellbeing and development. Individual ambitions, life skills and interests were also well supported. New experiences, such as holidays, and having fun contributed to young people's confidence and wellbeing.

Young people received individual support to engage in their education and learning. The challenges to this were viewed holistically in relation to each young person and the service were proactive and maintained efforts, despite the apparent difficulties in achieving positive outcomes in this area.

Areas for improvement

1. To support staff to deliver effective care and support, the provider should review the quality of young people's care plans and risk management strategies and ensure that these adhere to specific, measurable, achievable, realistic and timebound (SMART) principles.

This is to ensure that care and support is consistent with the Health and Social Care Standards which states that:

'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices.' (HSCS 1.15).

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How well do we support children and young people's rights and wellbeing?	4 - Good
7.1 Children and young people are safe, feel loved and get the most out of life	4 - Good

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