

Kyllimoons Care Home

Care Home Service

Biggar

Type of inspection:
Unannounced

Completed on:
24 July 2025

Service provided by:
Partners In Care Ltd

Service provider number:
SP2007008923

Service no:
CS2007144696

About the service

Kyllimoons is a care home for children and young people registered to provide care to a maximum of two children and young people. The service is provided by Partners in Care Limited. The service is situated in a rural location near Biggar. The house is a spacious, detached house, over two floors, which was well maintained and decorated to a very high standard. All young people's bedrooms were spacious and decorated to a high standard.

About the inspection

This was an unannounced inspection which took place onsite on 22 July 2025 between 10:20 and 18:30. The manager then sent further documentation which was reviewed on 23 July 2025. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection, we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service, we:

- spoke with 3 young people;
- spoke with two social workers;
- spoke with 4 staff and managers;
- observed practice, the environment and daily life;
- reviewed service documents.

Key messages

- Young people benefited from established nurturing, trusting relationships with staff which contributed to keeping them safe
- Young people individual differences were fully celebrated and respected
- Young people felt safe, loved, and cared for
- Staff demonstrated comprehensive understanding of trauma which was reflected in their sensitive interactions with young people
- The service were exceptional at thoroughly preparing young people for the next steps in their future.
- Young people moved on with many happy memories and life skills
- Young people were thriving and exceeding the expectations of placing authorities and external professionals.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support children and young people's rights and wellbeing?	6 - Excellent
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Further details on the particular areas inspected are provided at the end of this report.

How well do we support children and young people's rights and wellbeing?

6 - Excellent

We evaluated this key question as excellent where performance was sector leading with outstandingly high outcomes for young people.

Young people experienced very high quality care which had led to many very positive outcomes. One external professional commented "Kyllimoons has epitomised what the care system can and should look like, with managers and staff that appear to place the child at the very heart of what they do, including being genuinely happy and proud for the child and their achievements".

Young people told us they felt safe and could give many examples of how they were kept safe. We also saw occasions where staff had sensitively intervened using their extensive knowledge of the individual young person and their skills as practitioners to de-escalate potentially unsafe situations. Young people were completely relaxed and comfortable in their surroundings where they were cared for by staff who told them they were loved and demonstrated this in their actions. A social worker commented "...the child has flourished at Kyllimoons, which suggests they are providing the safe, loving and accepting environment the child always needed and deserved".

We saw exceptionally warm exchanges between young people and staff that were based on respectful relationships and a strong culture of kindness and nurture. Staff showed a high level of understanding of the effects of trauma and used their knowledge and skills to engage consistently and effectively with young people.

Staff were confident about their role in relation to child protection and whistleblowing. Responses to child protection were robust and had been managed with professionalism. One social worker told us "I was very impressed with the way the service responded to a child protection concern in such a thorough way, following guidance and procedures and supporting the young person throughout".

Where young people lacked confidence staff helped build this by being alongside them, fully supporting their interests, providing praise and reassurance. This had resulted in much improved resilience and self esteem.

Through many exciting trips abroad and in the UK young people were actively encouraged to broaden their horizons. The fun and banter between young people and staff were testament to the relationships they had formed. The numerous photographs, tastefully displayed, and in albums for young people, provided evidence of many happy memories made. A young person said "I love my life in Kyllimoons and I love the carers too. I am thankful for all the care and support I have received and I appreciate that I have matured and developed to be the person I am today because of all the help and love I have been given".

Young people were helped to plan for their future, alongside staff who were ambitious for them and proud of their achievements. All of the young people were wholly supported to access learning opportunities and most had sustained academic achievements.

Young people moved on with significant savings, learned life skills and thorough preparation for their next move. They were made fully aware of their rights to continued care and supported by advocacy services when necessary.

Endings were celebrated as were new beginnings and many young people kept in touch and were welcomed back to visit.

Positive physical and mental health was prioritised and some young people had made significant progress in improved mental health. Every opportunity was taken to help young people develop healthy lifestyles.

Regular consultations with social workers and positive effective planning helped young people to maintain the relationships that are important to them whilst keeping them safe.

Care plans and risk assessments provided credible strategies to maximise potential and promote a sensible approach to risk whilst keeping young people safe. Young people were fully involved in their care planning and realistic approaches had been developed to give those more reluctant young people a voice.

The house was homely and comfortable and fully reflected the needs and tastes of the young people. Spacious ensuite bedrooms provided a high degree of privacy and comfort.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How well do we support children and young people's rights and wellbeing?	6 - Excellent
7.1 Children and young people are safe, feel loved and get the most out of life	6 - Excellent

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