

Alloway After School Club Day Care of Children

Life Long Learning Suite
Alloway Primary School
16 Doonholm Road, Alloway
Ayr
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Telephone: 07857 115 911

Type of inspection:
Unannounced

Completed on:
24 June 2025

Service provided by:
Alloway After School Club Committee

Service provider number:
SP2003001090

Service no:
CS2003005138

About the service

Alloway After School Club is registered as a day care of children service. It is registered to provide a care service to a maximum of 30 children attending primary school. The service operates during term time only. It is located in the lifelong learning suite adjacent to Alloway Primary School in Ayr, close to local parks, shops and other amenities. There are 68 children registered with the service, 23 children were present on the day of the follow up inspection within the breakfast club provision.

About the inspection

This was an unannounced follow up inspection which took place on 24 June 2025 between 08:15 and 09:45. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we:

- spoke with four staff and management;
- observed practice and daily life;
- reviewed documents.

As part of this inspection we undertook a focus area. We have gathered specific information to help us understand more about how services support children's safety, wellbeing and engagement in their play and learning. This included reviewing the following aspects:

- safety of the physical environment, indoors and outdoors;
- the quality of personal plans and how well children's needs are being met;
- children's engagement with the experiences provided in their setting.

This information will be anonymised and analysed to help inform our future work with services.

Key messages

- A volunteer policy had been developed since the last inspection.
- The service had made improvements to the mealtime experience for children.
- Clear roles and responsibilities and risk assessments must be implemented for staff and volunteers.
- The appropriate number of qualified and competent staff were working to meet the needs of children.
- Improvements were still required to ensure that all staff and volunteers were safely recruited.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 9 June 2025 the provider must ensure that children are kept safe. To do this, the provider must, at a minimum:

- a) ensure the appropriate number of qualified and competent staff are working to meet the needs of children;
- b) ensure that all staff and volunteers are safely recruited;
- c) ensure clear roles and responsibilities are identified for staff and volunteers.

This is to comply with section 7(1) of the Health and Care (Staffing) (Scotland) Act 2019.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that: "I am confident that people who support and care for me have been appropriately and safely recruited." (HSCS 4.24).

This requirement was made on 13 May 2025.

Action taken on previous requirement

The manager had begun implementing the relevant disclosure checks for staff and volunteers working with children. However, these checks had not yet been completed. They were in the process of recruiting a new staff member to work within the breakfast club provision; however, not all necessary checks had been completed. The manager had created a policy for volunteers; however, this had not been shared with staff, and they had not implemented risk assessments or clear roles and responsibilities for volunteers. Although some things had been addressed and the service were looking to improve, not all aspects of the requirement had been met. Therefore, this requirement has not been met, and due to the service not operating throughout the summer holidays, we have agreed to an extension of this requirement until 2 September 2025.

Not met

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

To support children's health and wellbeing, the provider should improve snack and mealtime experiences. This should include but not be limited to:

- a) ensuring adequate supervision while children are eating;
- b) ensuring mealtimes are relaxed, unhurried and sociable; and
- c) providing children with opportunities to develop their independence, for example by serving their own snacks and pouring their own drinks.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that: 'My care and support meets my needs and is right for me' (HSCS 1.19).

This area for improvement was made on 13 May 2025.

Action taken since then

Some improvements had been made to the mealtime experience for children. Children had the choice of toast within the breakfast club provision, and they could select either butter or jam to spread on their toast. Drinking water and cups were available on the table for children to pour their drinks. All children were sitting while eating; however, they could be supported in becoming more independent by clearing away their plates and cups after eating and drinking. Staff were task-focused and did not sit with the children to support a sociable experience. Some further improvements were required, and the manager discussed their plans to support better outcomes for children. This should enhance the overall mealtime experience for children. Therefore, this area for improvement has not been met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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