

## Berryden Mills Care Home Service

36 - 39 Berryden Mills  
Aberdeen  
AB25 3TE

Telephone: 01224 659 740

**Type of inspection:**  
Unannounced

**Completed on:**  
7 August 2025

**Service provided by:**  
Archway (Respite Care & Housing) Ltd

**Service provider number:**  
SP2003000018

**Service no:**  
CS2003000243

## About the service

Berryden Mills is registered as a care home and can provide a service to a maximum of eight adults with a learning disability.

The service is situated on the top floor of an apartment block in Aberdeen, close to shops, parks, and a main bus route. The building has a secure entry system with further security measures in place for access to the care home.

There were two people living in the care home at the time of the inspection.

The care home is due to close. The provider is in consultation with relatives and social work to find suitable alternative accommodation.

## About the inspection

This was a follow up inspection which took place on 07 August 2025. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we:

- spoke with two people using the service
- spoke with three staff and management
- observed practice and daily life
- reviewed documents.

## Key messages

- People were safer, with the addition of window restrictors to prevent accidental falls from a height.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 1 July 2025, the provider must ensure that people experience care in a safe environment.

To do this the provider, must at a minimum:

- a) Ensure any accessible windows that are large enough for a person to fall out of are restricted to a maximum opening of 100 millimetres or less, as per the Care Inspectorate guidance, Care Homes for Adults - the design guide (2022). Section 7.4 - windows.
- b) Ensure that the windows are subject to regular monitoring so that they remain compliant and safe.

This is to comply with regulations 4(1)(a) and (d) and 10(2)(d) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

**This requirement was made on 10 June 2025.**

#### Action taken on previous requirement

The provider had worked with the landlord to arrange for windows to be restricted. People could still open windows, but these could not be opened farther than 100 millimetres. Staff regularly checked the window restrictors to ensure they remained in good working order. Staff had access to the key to unlock the window restrictors, and knew this should only be done in an emergency. People were safer in their home environment.

**Met - within timescales**

### Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at [www.careinspectorate.com](http://www.careinspectorate.com)

## Contact us

Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

Find us on Facebook

Twitter: @careinspect

## Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.