

# Trindlemoss House Care Home Service

15-20 Trindlemoss Court  
47 Tarryholme Drive  
Irvine  
KA12 0EZ

Telephone: 01294 316 630

**Type of inspection:**  
Unannounced

**Completed on:**  
18 April 2025

**Service provided by:**  
North Ayrshire Council

**Service provider number:**  
SP2003003327

**Service no:**  
CS2019375323

## About the service

Trindlemoss House is registered to provide a care home service for up to six adults with learning disabilities and/or autism. At the time of inspection, six people were living in the home.

Trindlemoss House is based in Irvine, North Ayrshire and offers accommodation in single person, self contained flats with access to a garden area. Residents have access to support from staff throughout the day and night.

The service is located near local amenities and people are supported to access their community.

## About the inspection

This was an unannounced follow-up inspection, which took place on 15 April 2025 between 11:10 and 12:00 hours. The inspection was carried out by one inspector from the Care Inspectorate. The inspection focused on the requirement and area for improvement made during the previous inspection, which took place on 14 and 15 January 2025.

We evaluated how the service had addressed these to improve outcomes for people.

## Key messages

- There was a defined procedure for repairs which considered the vulnerability of the people supported.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 14 April 2025, the provider must ensure that the setting is safe and well maintained. To do this, the provider must at a minimum:

- ensure the service has a point of contact who understands the needs of the people supported and their vulnerability as a result and will arrange the repairs,
- have a process in place to ensure that repairs are completed promptly and in consultation with the service and people supported to ensure minimal disruption and risk.

This is to comply with Regulation 10(2)(b) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI20/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'I experience an environment that is well looked after with clean, tidy and well maintained premises, furnishings and equipment' (HSCS 5.22).

**This requirement was made on 14 January 2025.**

#### Action taken on previous requirement

A meeting had been held with the facilities department, where a point of contact for the service had been appointed. There is an agreed escalation process in place and the point of contact has been briefed on the needs of the people supported at Trindlemoss.

Where repairs require to be carried out, Trindlemoss House staff will ensure appropriate support to the people living there, to allow this to be carried out on a timely and safe manner. Where a plan requires to be made in order to ensure a property is empty, this will be planned between Trindlemoss House and Property Management

This will ensure that the process considers the needs of the people supported.

This requirement has been met.

**Met - within timescales**

## What the service has done to meet any areas for improvement we made at or since the last inspection

### Areas for improvement

#### Previous area for improvement 1

To support people's wellbeing, the provider should ensure that care reviews are held six monthly.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state:

"My care and support meets my needs and is right for me."(HSCS1.19).

**This area for improvement was made on 14 January 2025.**

#### Action taken since then

A review planner is in place and reviews are scheduled every 6 months. These will go ahead regardless if other members of the multi disciplinary team team are able to attend, thus ensuring that a review of care takes place.

The reviews have yet to take place and this area for improvement will be continued.

### Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

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