

# Storyville House Care Home Service

Storyville House Residential Home  
Beechwood Place  
Kirriemuir  
DD8 5DZ

Telephone: 01575 574667

**Type of inspection:**  
Unannounced

**Completed on:**  
31 January 2025

**Service provided by:**  
Storyville House Limited

**Service provider number:**  
SP2023000427

**Service no:**  
CS2023000419

## About the service

Storyville House is a care home for older adults situated in a residential area of Kirriemuir. It is close to local transport links, shops, and community services. The service provides residential care for up to 27 people.

The service provides accommodation on one level in single bedrooms. All rooms have en suite toilet and shower facilities. Currently there are only six that are accessible to residents. There are shared bathing and showering facilities for the remainder of residents. There are two sitting rooms and a dining room. There is access to an open garden at the front of the property and an enclosed garden to the rear.

## About the inspection

This was an unannounced follow up inspection which took place on 2 February 2025. The inspection was carried out by one inspector from the Care Inspectorate.

The inspection was to check the progress made on an outstanding requirement and was carried out remotely.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service, and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- reviewed documents.

## Key messages

- The provider had improved upon the monitoring and recording of information about the environment.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 29 November 2024, the provider must provide the Care Inspectorate with an environmental improvement plan, laying out in detail works required and expected completion dates. Furthermore, the provider must provide the Care Inspectorate with monthly progress reports of environmental improvements until agreed works are complete.

This is to comply with Regulation 10(2)(a) and (b) (Fitness of premises) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that: 'My environment is secure and safe' (HSCS 5.17); and 'I experience an environment that is well looked after with clean, tidy, and well maintained premises, furnishings, and equipment' (HSCS 5.22).

This requirement had not been met and we have agreed an extension until 31 January 2025.

**This requirement was made on 21 October 2024.**

#### Action taken on previous requirement

The provider submitted a detailed and dynamic environmental improvement plan.

The plan outlined work that was required, giving expected completion dates and persons responsible. The plan tracked progress and highlighted any issues that may cause work to be delayed.

The provider met with the Care Inspectorate on a monthly basis to update about improvements that were taking place.

As a result, people experiencing care could be confident that the standard of their environment was being continually reviewed and actions taken to improve it.

**Met - outwith timescales**

### Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## To find out more

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