

ASC The Grange Care Home Service

Balbeggie
Perth
PH2 6AT

Telephone: 01821650591

Type of inspection:
Unannounced

Completed on:
11 December 2024

Service provided by:
Advanced Specialist Care Limited

Service provider number:
SP2005007542

Service no:
CS2003009758

About the service

ASC The Grange is a care home for adults with learning disabilities situated in rural Perthshire, close to the small village of Balbeggie. There are transport links nearby to gain access to a wider range of shops and amenities in local towns. The service provides care for up to 29 people and there were 17 people living in the service at the time of this inspection.

Accommodation is arranged over two floors, in single bedrooms, with en suite toilets. There are some rooms with en suite shower rooms, and communal wash facilities are also available. There are two lounges and two open plan kitchen dining rooms for people to use. The service also has an accessible outside space.

About the inspection

This was an unannounced follow-up inspection which took place on 3 December 2024, 10:00 - 14:00. The inspection was carried out by two inspectors from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with people living in the service in the passing;
- spoke with six staff and management;
- observed practice and daily life;
- reviewed documents.

Key messages

- The service had increased staffing levels during day time hours.
- A deputy manager was now in post.
- Recruitment was in progress for ancillary staff.
- Staff told us there had been an improvement in staffing levels and deployment.
- The service was regularly reviewing the dependency tool in use.
- The service was obtaining feedback about staffing through regular team meetings and supervision.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 11 November 2024, the provider must demonstrate that the level of staffing is sufficient to meet the needs of residents living in the care home taking account of The Health and Care (Staffing) Scotland Act 2019.

In order to do this, the provider must;

- a) ensure that the skill mix and number of staff on duty is sufficient to ensure that there is consistency in how the care needs of residents are met, and that sufficient levels of observation are in place to ensure residents' safety and wellbeing;
- b) the staffing arrangements calculated through the use of the dependency tool, must be responsive to the changing needs of residents, and consider the layout of the building;
- c) arrangements are made to ensure there are housekeeping staff on duty each day, to ensure the care home environment is being adequately cleaned.

To be completed by: 11 November 2024.

This is in order to comply with:
Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with Health and Social Care Standards (HSCS) which state that:

'I experience high quality care and support based on relevant evidence, guidance and best practice. (HSCS 4.11)

This requirement was made on 7 October 2024.

Action taken on previous requirement

- The service had increased staffing levels during day time hours.
- A deputy manager was now in post.
- Recruitment was in progress for ancillary staff.
- Staff told us there had been an improvement in staffing levels and deployment.
- The service was regularly reviewing the dependency tool in use.
- The service was obtaining feedback about staffing through regular team meetings and supervision.

Met - within timescales**Requirement 2**

By 27 May 2024, the provider must ensure people are kept safe from harm.

To do this, the provider must, at a minimum:

- a) Ensure that people's finances are managed and protected in line with legislation.
- b) Ensure all expenditure is in accordance with people's or their representatives' wishes.

This is to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with Health and Social Care Standards (HSCS) which state that:

'If I need help managing my money and personal affairs, I am able to have as much control as possible and my interests are safeguarded.' (HSCS 2.5); and

'I am protected from harm, neglect, abuse, bullying and exploitation by people who have a clear understanding of their responsibilities.' (HSCS 3.20).

This requirement was made on 18 March 2024.

Action taken on previous requirement

Not assessed

Not assessed at this inspection

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

The provider should ensure that hydration records are accurate, sufficiently detailed, and are reflective of people's planned care.

This is to ensure that care and support is consistent with Health and Social Care Standards (HSCS) which state that:

'My care and support meets my needs and is right for me'. (HSCS 1.19)

This area for improvement was made on 7 October 2024.

Action taken since then

Not assessed at this inspection.

Previous area for improvement 2

In order to ensure people are safe and protected the service should consider implementing further audits or checks on their recruitment processes, to ensure they are in line with safer recruitment practices.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'I am confident that people who support and care for me have been appropriately and safely recruited' (HSCS 4.24).

This area for improvement was made on 18 March 2024.

Action taken since then

Not assessed at this inspection

Previous area for improvement 3

The service should ensure people's representatives are appropriately informed and involved regarding decisions about people's support, with expectations regarding communication being clearly agreed and followed through.

This is to ensure that care and support is consistent with Health and Social Care Standards (HSCS) which state that:

'If I am unable to make my own decisions at any time, the views of those who know my wishes, such as my carer, independent advocate, formal or informal representative, are sought and taken into account.' (HSCS 2.12).

This area for improvement was made on 6 September 2021.

Action taken since then

Not assessed at this inspection

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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