

# Cardonald Care Home Care Home Service

Cardonald Care Home  
663 Mosspark Drive  
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Glasgow  
G52 3AR

Telephone: 01418834131

**Type of inspection:**  
Unannounced

**Completed on:**  
22 November 2024

**Service provided by:**  
Clyde Care Limited

**Service provider number:**  
SP2016012834

**Service no:**  
CS2022000212

## About the service

Cardonald Care Home is registered to provide a care home service to a maximum of 28 older people over the age of 65 years, and three named people under the age of 65.

The provider is Clyde Care Limited.

The care home is a purpose built two storey building in the residential area of Mosspark, Glasgow and is close to local shops and community amenities. It is easily accessible by public transport.

The building provides single occupancy accommodation with partial ensuite facilities. There are public lounges and dining rooms, as well as shared toilets and specialised bathing or showering facilities.

People have access to a private, secured garden area accessible from the ground floor dining room.

## About the inspection

This was a follow up inspection which took place on 13 November 2024 from 09:30 to 10:30 and 22 November 2024 from 09:30 to 13:15. This inspection was carried out by two inspectors from the Care Inspectorate. This follow up inspection was undertaken to review the progress of the requirement made at the complaint investigation visit on 4 September 2024.

To prepare for the inspection we reviewed previous reports and the action plan. We spoke with the case holding inspector and reviewed intelligence since our last visit.

In making our evaluations of the service we reviewed documents and spoke with management and staff.

## Key messages

Good progress was noted with the requirement made at the last complaint visit.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 8 November 2024, the provider must ensure people receiving care have their medication administered safely.

To do this, the provider must, at a minimum:

- A. Ensure staff involved in supporting people to take their medication are trained to do so.
- B. Ensure staff involved in supporting people to take their medication are assessed as competent to do so.
- C. Ensure staffing compliment allows for people to be supported with their medication by trained and competent staff.
- D. Ensure the medication policy is reviewed to reflect guidance in relation to controlled drugs.
- E. Ensure staff involved in supporting people with their medication are aware of the organisation's medication policy

To be completed by: 08 November 2024

This is to ensure care and support is consistent with Health and Social Care Standard 4.11: I experience high quality care and support based on relevant evidence, guidance and best practice.

This is in order to comply with:

Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)

**This requirement was made on 4 September 2024.**

#### Action taken on previous requirement

We viewed training records which confirmed staff involved in supporting people with their medication had been trained to do so.

We found action had been taken since our last visit to ensure all relevant staff had completed medication competency assessments. The service had also completed competency assessments for all staff in the application of topical creams. We were satisfied that all staff who supported people with their medication were competent to do so.

We sampled staff rotas and the dependency tool used by the service and were satisfied that the staffing compliment allowed for people to be safely supported with their medication. Discussions with staff also confirmed sufficient time is allocated to ensure people have their medication administered safely.

The organisation's medication policy had been recently updated to include guidance on controlled drugs. From review of records we could confirm that all relevant staff had been made aware of the medication policy and had access to this in several formats.

Overall, we saw improvements in how the service supported people with their medication and were satisfied that this requirement had been met.

**Met - within timescales**

## Complaints

Please see Care Inspectorate website ([www.careinspectorate.com](http://www.careinspectorate.com)) for details of complaints about the service which have been upheld.

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