

DB Effusive Care Ltd Housing Support Service

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Type of inspection:
Announced (short notice)

Completed on:
15 November 2024

Service provided by:
DB Effusive Care Ltd

Service provider number:
SP2022000110

Service no:
CS2022000155

About the service

At the time of the inspection, DB Effusive Care Ltd provided care at home to adults and children in Edinburgh with its office based in Pilton. The service was offering care and support to 34 people at the time of inspection. The service was registered with the Care Inspectorate on 15 June 2022 and the provider is DB Effusive Care Ltd.

About the inspection

This inspection took place on 15 November 2024 after 24 hours notice to the service. The inspection was conducted by one inspector from the Care Inspectorate. We had previously inspected the service on 1 and 2 August 2024 where the service had been given a requirement regarding training for moving and assisting people. This was a follow up inspection to check whether the requirement had been met.

Key messages

As the necessary training equipment, training sessions and policy was in place for moving and assisting people, the requirement has been met.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How good is our staff team?	4 - Good
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Further details on the particular areas inspected are provided at the end of this report.

How good is our staff team?

4 - Good

For this key question, a requirement was made regarding staff training for moving and assisting people (see previous requirement one for more details).

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 7 November 2024, the provider must ensure that training for moving and assisting people is safe and effective.

In order to achieve this the provider must adhere to the following:

- a) Training for moving and assisting people must have a practical element which includes the commonly used techniques and equipment.
- b) The practical training must take place in a training room and not in people's homes.
- c) Care staff must only assist with moving and transferring people when they have passed the training.

This is in order to comply with Section 7 of the Health and Care (Staffing) (Scotland) Act 2019.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which states that:

'Any treatment or intervention that I experience is safe and effective' (HSCS 1.24)

'I have confidence in people because they are trained, competent and skilled, can reflect on their practice and follow the professional and organisational codes' (HSCS 3.14).

This requirement was made on 7 August 2024.

Action taken on previous requirement

Training for moving and transferring people had a practical element which included the commonly used techniques and equipment. The practical training sessions were taking place in the new training room at the service's office. The new policy clearly stated that staff must only assist with moving and transferring people when they have passed the training. Training is to be undertaken every 12 months to make sure moving and assisting people continues to be safe and effective.

Met - within timescales

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How good is our staff team?	4 - Good
3.2 Staff have the right knowledge, competence and development to care for and support people	4 - Good

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