

St. Ninians Out of School Care Day Care of Children

St. Ninians Primary School
Torbrex Road
Stirling
FK7 9HN

Telephone: 07913 219 039

Type of inspection:
Unannounced

Completed on:
21 May 2024

Service provided by:
St. Ninians Out of School Care, a
Scottish Charitable Incorporated
Organisation

Service provider number:
SP2017012897

Service no:
CS2016350114

About the service

St. Ninians Out of School Care is registered to provide a care service to a maximum of 40 children at any one time.

The service is based in St. Ninians Primary School. The service was delivered from the gym hall with access to the outdoor area. There were toilets just off the gym hall and a kitchen area that was used to prepare snack.

This was a focused follow-up inspection, to evaluate how the service has addressed a requirement which was made on 21 November 2023, as a result of a complaint investigation.

We undertook a desktop inspection, which required the management team to submit all necessary documentation for us to evaluate if the service had successfully met the requirement made at the complaint visit.

About the inspection

We did not speak to management, staff, parents or children, because this was a focused inspection in relation to the requirement that was made, as a result of complaint activity.

Key messages

Children with additional support needs were being more effectively supported, through effective personal planning.

Quality assurances systems had been reviewed and updated, giving management a clearer overview of children's care and support needs.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

Children's needs and wellbeing must be effectively supported through meaningful personal plans.

By 31 January 2024, the provider must ensure individual personal plans have the appropriate information and strategies of support to ensure children experience care and support that is right for them. To do this, the provider must, at a minimum, ensure that:

- a) personal plans must include key information relating to the child and their personal circumstances
- b) personal plans must clearly set out how children's needs, preferences, and care will be met, and include any individual strategies of support to be implemented
- c) parental input must be sought when reviewing the information held. If the service requires to share information with other professionals this should be done with the agreement of a child's parents
- d) personal plans must be reviewed at least every six months, or sooner, if required
- e) the manager must have an overview of children's personal plans, and establish a systematic quality assurance process, to ensure personal plans are effective, and that children's needs are being met in line with the information set out within their personal plan.

To be completed by: 31 January 2024

This is to ensure care and support is consistent with Health and Social Care Standard 1.15: My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices.

This is in order to comply with:

Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)

This requirement was made on 21 November 2023.

Action taken on previous requirement

Personal planning had been revised and improved upon. Key information was readily available and in easy to read format. Evidence confirmed that the service was taking account of this information and offering additional training to ensure that staff were skilled and knowledgeable to meet individual needs of the children in their care.

Clear personal planning information highlighted the strategies in place to support individual children, this meant that children got the right support to help them have a positive experience while using the service.

Evidence confirmed that parental consent sought to allow staff to work in partnership with other professionals. Ensuring that individual children get the right help at the right time.

Quality assurance systems have been revised giving staff a clear understanding of their role for maintaining good personal plans to make sure that the information they record is accurately maintained and changes made as and when required. This ensured that they have the correct information to support individual children

Routine audits, undertaken by management gave clear overview when personal plans required to be reviewed and updated. This ensured that all information held on children was current and relevant. Allowing staff to provide individualised to support to meet children's needs.

Met - within timescales

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

The provider should ensure that if they intend on excluding children due to their behaviour, then the timing of this needs to be considered, as does the impact that this may have on the child.

This area for improvement was made on 21 November 2023.

Action taken since then

We did not follow up on this area for improvement.

Previous area for improvement 2

The provider should ensure that incidents are accurately recorded, and the information should always be shared with parents.

This area for improvement was made on 21 November 2023.

Action taken since then

We did not follow up on this area for improvement.

Complaints

Please see Care Inspectorate website (www.careinspectorate.com) for details of complaints about the service which have been upheld.

To find out more

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