

Newton Park Primary Nursery Day Care of Children

Newton Park Primary School
Seaforth Avenue
Wick
KW1 5ND

Telephone: 01955 609 702

Type of inspection:
Unannounced

Completed on:
12 February 2024

Service provided by:
Highland Council

Service provider number:
SP2003001693

Service no:
CS2003017258

About the service

Newton Park Primary Nursery is registered to provide a service to a maximum of 60 children, aged from three years to those not yet attending primary school. The nursery is operated by The Highland Council. The head teacher is the registered manager of the nursery. The nursery operates term time only.

The nursery is located within Newton Park Primary School in Wick, Caithness. It has its own separate entrance. The nursery premises consists of three playrooms, reception area, kitchen and toilets. There is an enclosed outdoor play area, which contains a range of loose parts and open ended resources which extend and enrich the children's imaginative play and learning experiences.

About the inspection

This was an unannounced follow up inspection which took place on 12 February 2024. The inspection was carried out by two inspectors from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included, previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with children using the service
- spoke with staff and management
- observed practice and daily life
- reviewed documents.

Key messages

- Staff absence impacted on staffing levels within the service.
- There was not always enough staff to ensure high quality outcomes for children.
- The requirement in relation to staff deployment had not been met and the timescale for meeting the requirement has been extended.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 3 March 2023, the provider must ensure children are safe and receive high quality experiences at all times.

To do this the provider must at a minimum: ensure that at all times suitably qualified and competent staff are working in the nursery in such numbers as are appropriate for the health, welfare and safety of children.

This is to comply with regulation 15 (a) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) regulations 2011 (SSI 2011/210).

This is in order to ensure that care and support is consistent with Health and Social Care Standards (HSCS) which state that: 'My needs are met by the right number of people.' (HSCS 3.15)

This requirement was made on 24 January 2023.

Action taken on previous requirement

On the day of the inspection, three members of staff were absent. The manager told us that availability of supply staff was limited. They strived to provide consistency of care within the staff team and where possible used the same supply staff to minimise disruption to children's routines. Changes were also made to how staff were deployed across the nursery. However, the deployment and number of staff working in the service was at times insufficient to ensure high quality outcomes for all children. As a result, the quality of children's experiences was compromised.

We have extended the timescale for meeting this requirement to 31 May 2024.

Not met

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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