

Muirfield School Nursery Day Care of Children

Mastrick Drive
Aberdeen
AB16 6UE

Telephone: 01224 694 958

Type of inspection:
Unannounced

Completed on:
28 February 2024

Service provided by:
Aberdeen City Council

Service provider number:
SP2003000349

Service no:
CS2003014447

About the service

Muirfield School Nursery is registered to provide a care service to a maximum of 45 children, not yet attending primary school, at any one time. No more than five are aged two years to under three years.

The service is provided by Aberdeen City Council and is situated in the Mastrick area of Aberdeen. It is easily accessed by bus and is close to local facilities, including shops and a park.

The service is provided in a large playroom within the school with direct access to toilets, a general-purpose room, and outdoor play area.

About the inspection

This was an unannounced follow up inspection on 26 February 2024 to review progress on the requirements made at a previous inspection. Two inspectors carried out the inspection. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

To inform our evaluations we:

- Spoke with children using the service
- Spoke with staff and management
- Observed practice and children's experiences
- Reviewed documents.

Key messages

- Changes to the way in which personal plan information was being gathered and reviewed were positive.
- Staff were not always aware of children's needs and how to support these.
- Updated procedures for the safe storage, recording and administration of medication were not being consistently followed.
- Positive steps had been taken to ensure safety and security at the main entrance.
- Children were not consistently supported to wash their hands.
- Of the two requirements made at the previous inspection, one remains in place and the other was partially met. A new area for improvement was made to address the remaining issues.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How good is our setting?	2 - Weak
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Further details on the particular areas inspected are provided at the end of this report.

How good is our setting?

2 - Weak

A rota had been put in place to ensure that staff were clear on their roles and responsibilities for practices such as monitoring the main door and handwashing.

During the inspection, some children were being supported to wash their hands effectively. However supervision of this was not consistent. We made an area for improvement to address this (**see area for improvement 1**).

Areas for improvement

1. To promote children's wellbeing, health and safety the provider must, at a minimum, ensure that children's handwashing is effectively supervised and supported.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'My care and support meets my needs and is right for me' (HSCS 1.19).

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 31 December 2023, the provider must ensure that children receive care and support that meets their needs. To achieve this, the provider must, as a minimum:

- a) Ensure all staff are aware of and understand the information within the personal plans and use this to effectively meet each child's health, welfare and safety needs.
- b) Ensure all staff understand and follow all procedures for the safe storage, recording and administration of medication.

This is to comply with Regulation 5 (1)(2) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011, (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices' (HSCS 1.15); and

'My needs, as agreed in my personal plan, are fully met, and my wishes and choices are respected' (HSCS 1.23).

This requirement was made on 16 November 2023.

Action taken on previous requirement

Improved personal planning information, which had been gathered with families, had the potential to better support children. However we found that personal plans had not been reviewed by all staff, and were not routinely being shared with relief staff. This meant that the strategies for supporting individual children were not being consistently used. As a result, children's needs were not being met.

An improved system for recording medical information had been introduced during the last inspection. However we found that this was not being consistently used by all staff. For example, medication was not safely stored in line with the protocol, and was kept in a child's bag. This had the potential to have a serious impact on the welfare of the individual child and also other children who could have gained access to the medication.

This requirement has not been met and the timescale has been extended to 3 April 2024.

Not met

Requirement 2

By 31 December 2023, the provider must provide a safe and clean environment for children.

To do this, the provider must, at a minimum:

- a) Ensure that children's handwashing is effectively supervised and supported.
- b) Have robust arrangements in place to ensure that children are protected through secure entry to the premises.

This is to comply with Regulation 4(1)(a) (Welfare of users) of The Social Care and Social Work and Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'My care and support meets my needs and is right for me' (HSCS 1.19); and
'My environment is secure and safe' (HSCS 5.19).

This requirement was made on 16 November 2023.

Action taken on previous requirement

A rota had been put in place to ensure that staff were clear on their roles and responsibilities for practices, such as monitoring the main door and handwashing.

During the inspection, appropriate arrangements were in place to ensure that the main entry door was supervised. Although some children were being supported to wash their hands effectively, supervision of this was not consistent.

These inconsistencies had the potential to have a serious impact on the wellbeing and safety of children.

The requirement has been partially met. A new area for improvement has been made to address the outstanding issues.

Met - within timescales

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How good is our setting?	2 - Weak
2.2 Children experience high quality facilities	2 - Weak

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