

Chatelherault Nursery School Day Care of Children

Avon Mill Cottage (over Old Avon Bridge) Old Avon Road Hamilton ML3 7UH

Telephone: 01698 283 027

Type of inspection:

Unannounced

Completed on:

2 February 2024

Service provided by:

Chatelherault Nursery School Limited

Service provider number:

SP2003001437

Service no: CS2003006341



Inspection report

About the service

The service is registered to provide care to a maximum of 30 children aged from birth to those not yet attending primary school. The service offers sessional and full day care between the times of 08:00 and 18:00 Monday to Friday throughout the year.

The service operates from a semi-detached property in the Hamilton area of South Lanarkshire. The accommodation is composed of four playrooms. One dedicated for under two years with the others allowing a free flow of access for children two to five years. There were appropriate toilet facilities, kitchen, staff accommodation and a large outdoor area.

This focused follow up inspection took place virtually.

About the inspection

This was a focused follow-up inspection, to evaluate how the service has addressed a requirement which was made on 22 December 2023, as a result of a complaint investigation. The inspection was carried out by one inspector from the Care Inspectorate.

We also looked at the evidence provided to evaluate if the service had successfully met the requirement made at the complaint visit. In making our evaluations of the service we spoke with the provider and three members of staff. We also reviewed documents relating to the administration of medication. We did not have the opportunity to meet with children or carers during this focused inspection.

Key messages

Staff practice in relation to the administration of medication is now in line with the best practice document, 'Management of medication in day care of children and childminding services' (Care Inspectorate 2014).

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 31 January 2024, the provider must make proper provision for the health, welfare and safety of children. To do this, at a minimum, the provider must ensure that:

- a) only medication that is prescribed or provided for a child's sole use is administered
- b) permission is sought from legal quardians prior to administration of medication
- c) medication and health needs are managed with reference to the best practice document, 'Management of medication in day care of children and childminding services' (Care Inspectorate 2014).

This requirement was made on 22 December 2023.

Action taken on previous requirement

The provider's management of medication practice has been reviewed and is now in line with the 'Management of medication in day care of children and childminding services' (Care Inspectorate 2014). Only medication from a child's legal guardian can be administered, and only with prior permission. The provider had a meeting with all staff to discuss the changes to practice. Staff told us that they spoke with the management team to clarify some areas of the document. Staff we spoke with had a clear understanding of good practice in the management of medication for children. The provider is currently reviewing their policies and paperwork relating to the management of medication. We are satisfied with the changes the provider has made.

Met - within timescales

Complaints

Please see Care Inspectorate website (www.careinspectorate.com) for details of complaints about the service which have been upheld.

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate Compass House 11 Riverside Drive Dundee DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànain eile ma nithear iarrtas.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.