

Care Visions - Drummerchin Care Home Service

Drummerchin
Woodstone Road
Kippen
Stirling
FK8 3EZ

Telephone: 01786 870 396

Type of inspection:
Unannounced

Completed on:
29 February 2024

Service provided by:
Care Visions Group Limited

Service provider number:
SP2003002569

Service no:
CS2011299375

About the service

Care Visions - Drummerchin is a residential children's house owned and run by Care Visions Group Ltd. It is a three bedroom cottage situated in a rural area close to Kippen, West Stirlingshire. The accommodation is comfortable and spacious and offers a warm and nurturing environment. At the time of the inspection two young people were staying there.

About the inspection

This was an unannounced inspection which took place on 21 and 22 February 2024. The inspection was carried out by one inspector from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with two people using the service;
- spoke with four staff and management;
- observed practice and daily life; and
- reviewed documents.

Key messages

- Young people felt safe and protected from harm.
- Staff were knowledgeable and understood young people's needs.
- Young people benefitted from very good relationships where they felt loved and part of a family.
- The house was warm and nurturing and supported their wellbeing.
- Relationships with family, friends and carers were well supported.
- Staff were proactive in ensuring that the young people had opportunities to participate in a variety of activities.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support children and young people's rights and wellbeing?	5 - Very Good
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Further details on the particular areas inspected are provided at the end of this report.

How well do we support children and young people's rights and wellbeing?

5 - Very Good

We made an evaluation of very good for this key question. We identified major strengths in supporting positive outcomes for young people. Advice was given in a few areas to further develop practice. There was confidence that this advice would be actioned.

Young people were kept safe and protected from harm. All staff had a very good understanding of young people's needs and listened to them. Young people were safeguarded due to the staff group's understanding of child protection.

Young people were looked after in a stable environment and careful consideration had been given to the matching process and placing the young people together. One young person told us they were confident staff demonstrated good insight into their feelings and supported them well. Staff had a very good understanding of young people and how best to support good outcomes. We saw evidence of a trauma informed approach and staff were undertaking training to further develop this area of practice.

Young people enjoyed warm, nurturing, and trusting relationships with staff who were knowledgeable about young people's needs. They received affection, and consistent care and one young person told us they felt loved.

The young people's care plans were well developed and reflected their wishes and expectations. Young people told us they spoke regularly with staff about how they thought they should be supported and we saw evidence that this was the case.

The home environment was warm and nurturing and supported young people's wellbeing. Young people's wishes were considered in furnishing and decoration. There was a large outdoor space around the house which helped to keep young people active, promoting good physical and mental health.

Young people's education and future plans were actively pursued by staff who championed their legal and human rights.

Young people were supported to understand safe, healthy relationships with family and friends and their views were respected. There was good support from staff to help young people understand and develop positive relationships with family and support them to understand trauma they had experienced.

The young people were provided with a varied and healthy diet. Meal times were a social occasion and young people were encouraged to develop their life skills in preparing meals and clearing up afterwards.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How well do we support children and young people's rights and wellbeing?	5 - Very Good
7.1 Children and young people are safe, feel loved and get the most out of life	5 - Very Good

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