

## Inch View Care Home Service

233 Gilmerton Road  
Edinburgh  
EH16 5UD

Telephone: 0131 658 5000

**Type of inspection:**  
Unannounced

**Completed on:**  
26 February 2024

**Service provided by:**  
City of Edinburgh Council

**Service provider number:**  
SP2003002576

**Service no:**  
CS2009233011

## About the service

Inch View is a 60-bed care home for older people, based in the Gilmerton area of Edinburgh. The service is provided by the City of Edinburgh Council and has been registered by the Care Inspectorate since 01 April 2011.

At the time of inspection, the care home was providing care for 59 people.

## About the inspection

This was a follow up inspection which took place on 22 February 2024, following on from the initial inspection on 28 June 2023. The inspection was carried out by an inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- Spoke with 2 staff and management
- Observed practice and daily life
- Reviewed documents

## Key messages

- The environmental issues had been appropriately actioned
- Medication rooms were within appropriate temperature ranges
- The designated smoking lounge had a new robust extractor fan
- Damaged fire doors had been repaired

## From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How good is our setting?	3 - Adequate
--------------------------	--------------

Further details on the particular areas inspected are provided at the end of this report.

## How good is our setting?

### 3 - Adequate

We evaluated this key question as adequate, where strengths only just outweighed weaknesses.

We observed improvements in the outstanding requirement from the initial inspection from 28 June 2023.

Faulty fire doors had been repaired and were in working order, ensuring safety for people experiencing care.

Air conditioning units had been installed in the medication room, ensuring that medication was stored at appropriate temperatures.

An improved, powerful extractor fan had been installed within the designated smoking lounge, which had significantly improved air quality in the surrounding areas of the care home.

These improvements have had a positive impact on the environment for people experiencing care, staff and visitors.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

Requirement made at the initial inspection on 28 June 2023:

By 06 October 2023, the provider must ensure that people experience high quality facilities, that are kept in a good state of repair externally and internally; and have adequate and suitable ventilation.

To do this the provider must as a minimum:

- a) Ensure that all fire doors comply with the Fire Scotland report of 17th March 2023
- b) Ensure that ventilation in the designated smoking area is sufficient to ensure secondary smoke does not impact on people
- c) Ensure that medication is stored within the acceptable temperature range within medication manufacturers guidance.

This is to comply with regulation 10 (1) and (2)(b) and (c) (Fitness of premises) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that people experience high quality facilities which are consistent with Health and Social Care Standards (HSCS) 5.19 which states; "My environment is secure and safe", and (HSCS) 5.24 which states; " I experience an environment that is well looked after with clean, tidy and well maintained premises, furnishings and equipment".

This requirement was made on 28 June 2023.

#### Action taken on previous requirement

- Work had taken place to repair issues with fire doors.
- Ventilation had been improved in the designated smoking area ensuring that secondary smoke did not impact on people.
- Air Conditioning units had been installed within medication rooms, this had ensured that medication was stored within the acceptable temperature range within medication manufacturers guidance.

Met - outwith timescales

## Complaints

Please see Care Inspectorate website ([www.careinspectorate.com](http://www.careinspectorate.com)) for details of complaints about the service which have been upheld.

Detailed evaluations

How good is our setting?	3 - Adequate
4.1 People experience high quality facilities	3 - Adequate

## To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at [www.careinspectorate.com](http://www.careinspectorate.com)

## Contact us

Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

Find us on Facebook

Twitter: @careinspect

## Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.