

Wimberley Estate Childcare Centre Day Care of Children

Somme Crescent
Inverness
IV2 3YB

Telephone: 01463 222115

Type of inspection:

Unannounced

Completed on:

11 September 2019

Service provided by:

CALA Integrated Services

Service provider number:

SP2010011308

Service no:

CS2010278956

About the service

This service has been registered since 2011. Wimberley Estate Childcare Centre is registered to provide a service to a maximum of 44 children aged 0-5 years.

The service was provided in a building that was suitable to accommodate children of different ages and abilities. The children and staff made use of two ground floor rooms in a purpose built centre. Children had access to dedicated outside areas.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people - and what they can do to improve.

Getting it right for every child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families. There are eight wellbeing indicators at the heart of Getting it right for every child. They are: safe, healthy, achieving, nurtured, active, respected, responsible and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

What people told us

We sent 18 Care Standards Questionnaires to parents/carers of children who attended the service. We received 13 completed questionnaires before the inspection took place. These contained many positive comments which told us that parents/carers were mainly very satisfied with the quality of care provided. We have included the comments below which represent some of the parents/carers views.

Comments included :

"My child has the opportunity to play outside every day and enjoys a range of fun activities especially messy play ..very good facility overall."

"Friendly, reliable and my child seems very happy."

"The baby room is a nice environment."

However some concerns regarding the numbers of children using the two-five year old room were received.

Self assessment

The service was not asked to provide an up to date self assessment.

In line with Care Inspectorate updated guidance we sought information linked to the service improvement plan which was in place and we measured the services progress set against this document.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

What the service does well

The service has been established for many years and has good relations within the community.

The children's physical and emotional wellbeing was promoted by a warm, caring and enthusiastic staff team, who knew the children well. Children were happy and active enjoying access to the outside play areas. Staff are keen to maximise the use of the outdoor environment and children enjoyed the mud kitchen and building with loose parts.

Staff acknowledged children's achievements and gave praise and encouragement throughout the day and children responded well to this interaction. We sampled children's personal plans and found they held up to date information which provided staff with information required to care and support the children.

We discussed with staff their understanding of their role and responsibilities linked to keeping children safe. We found that they had a good understanding of child protection and they all had access to suitable training.

The staff group were focussed on ensuring transition planning for the children remained a priority. Movement between the rooms was well planned and followed a clear programme of short visits. This promoted the children's wellbeing and confidence during this period of transition between rooms.

The manager is supported by a care and learning alliance manager and also the local authority early years support officer. We discussed the service improvement plan which had just been finalised. Staff annual appraisal had taken place and we noted the positive relationship staff had with the manager whom they considered to be supportive and approachable. Team meetings were held to review practice and planning and staff indicated that these were beneficial in maintaining a team planning approach.

What the service could do better

The manager and staff had clear targets and areas of development linked to the service. We particularly agreed with the need to continue to support staff in the promotion of numeracy and literacy across the service. We highlighted developments linked to the reading corners and the range of books available as one way of targeting improvement.

We discussed with staff the use of mind maps and floor books and whilst training had been given we highlighted additional areas to look at to support children's ongoing participation in planning.

The staff had a good understanding of supporting personal care for those children using nappies. We believe it is important to ensure this practice is audited to ensure standards, which were good, are maintained. The manager was asked to look into how this area of care was reviewed to ensure practice remains in line with up to date guidance.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
26 Jul 2017	Unannounced	Care and support 4 - Good Environment 4 - Good Staffing Not assessed Management and leadership Not assessed
26 May 2015	Unannounced	Care and support 5 - Very good Environment 4 - Good Staffing 4 - Good Management and leadership 5 - Very good
27 May 2013	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good

Date	Type	Gradings								
23 Jun 2011	Announced	<table> <tr> <td>Care and support</td> <td>5 - Very good</td> </tr> <tr> <td>Environment</td> <td>4 - Good</td> </tr> <tr> <td>Staffing</td> <td>4 - Good</td> </tr> <tr> <td>Management and leadership</td> <td>4 - Good</td> </tr> </table>	Care and support	5 - Very good	Environment	4 - Good	Staffing	4 - Good	Management and leadership	4 - Good
Care and support	5 - Very good									
Environment	4 - Good									
Staffing	4 - Good									
Management and leadership	4 - Good									

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.