OFFICIAL SENSITIVE



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Kirkintilloch Nursery Limited



09 July 2025 ENF/2025/CS2023000259/01 CS2023000259

Dear Kirkintilloch Nursery Limited

IMPROVEMENT NOTICE SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that Kirkintilloch Nursery, 5 Hillhead Road, Kirkintilloch, Glasgow, G66 2HA is not operating in accordance with the requirements of Regulations made under the Act or other prescribed requirements. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in the provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. Staff deployment

By 30 September 2025, the provider must implement safe and effective staffing arrangements. To do this the provider must, at a minimum:

a. Demonstrate that there is a system in place which ensures that members of staff are appropriately deployed throughout the care service at all times to keep children safe.

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b. Demonstrate that there is a system in place to ensure, at all times, that there are suitably qualified and competent individuals working in the care service in such numbers as are appropriate for the health, wellbeing and safety of children.

This is in order to comply with section 7 of the Health and Care (Staffing) (Scotland) Act 2019 and Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010)

2. Sleep routines

By 15 August 2025, the provider must ensure there are safe sleep routines implemented for all children who require rest and / or sleep. To do this the provider must, at a minimum:

- a. Provide training for staff on safe sleeping practices, including but not limited to, the importance of sleep for children's overall wellbeing and development.
- b. Ensure that the environment is safe, comfortable, and equipped with appropriate and well-maintained sleep equipment.
- c. Demonstrate that all staff understand and apply safe sleep practices and are confident in supporting children's individual sleep needs.

This is to comply with section 8 of the Health and Care (Staffing) (Scotland) Act 2019 and Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI2011/210)

3. Mealtimes

By 15 August 2025, the provider must ensure that children experience safe, positive, and nurturing mealtimes that promote social interaction and wellbeing. To do this the provider must, at a minimum:

- a. Review and update the mealtime procedure to take account of the Care Inspectorate's "Good practice guidance: prevention and management of choking episodes in babies and children" published December 2019.
- b. Demonstrate that staff have received training on preventing and managing incidents of choking.
- c. Demonstrate that children have access to appropriately sized tables and chairs to promote safe, comfortable, and inclusive mealtime experiences.

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This is to comply with section 8 of the Health and Care (Staffing) (Scotland) Act 2019 and Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI2011/210)

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely

Linda Quinn

Team Manager Direct:

Email: linda.quinn@careinspectorate.gov.scot

cc: Local Authority – East Dunbartonshire Council

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