

Recorded delivery

Mr Vijay Kumar  
Harveys Healthcare  
Queensberry Care Home  
Lauries Wynd  
Sanquhar  
DG4 6DR

23 August 2013  
2013319005

AI 5506 4131 7GB

Dear Sir

**IMPROVEMENT NOTICE**  
**SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)**

Social Care and Social Work Improvement Scotland (hereinafter referred to as the Care Inspectorate) has concluded that Queensberry Care Home, Laurie’s Wynd, Sanquhar, DG4 6DR is not operating in accordance with requirements or conditions imposed by or under the Act, or the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

**Improvement**

By 23<sup>rd</sup> September 2013 you must provide the Care Inspectorate with evidence sufficient to demonstrate that, notwithstanding the company’s conviction on 28<sup>th</sup> May 2013 for breaches of the Gas Safety (Installation and Use) Regulations 1998 and Health and Safety at Work Act 1974, the company is fit to provide a care service.

In particular you must provide evidence as to: -

- a) Why the Care inspectorate should consider the company to be of integrity and good character notwithstanding the said conviction;
- b) The measures you have taken and propose to take to ensure compliance with your responsibilities as a provider in terms of Health and Safety at work in the light of the conviction; and

- c) The measures you have and are taking to ensure that the service is provided in a manner which does not put the health and safety of service users or staff at risk.

This is in order to comply with:-

The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011/210 regulations 6(1) and 6(2)(a), taking account of The Public Services Reform (Scotland) Act 2010, section 64(1)(a).

Please also note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority of the area in which the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



**Bill Duncan**  
Inspector Manager  
Older People Team 6  
Care Inspectorate  
1st Floor  
Rivergate House  
Rivergate  
Irvine  
KA12 8EH

cc: Local Authority(ies)  
Dumfries and Galloway Council