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Thomas Dailey trading as Kennedy Care Group
27 Keptie Road
Arbroath
DD1 3ED

23 August 2022
2022383230

CS2007161206

Dear Sir

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Kirk Lodge Care Home, High Street, Laurencekirk, AB30 1AE is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. **By 30 September 2022**, you must ensure that people receiving care are supported in an environment that is safe and clean and that appropriate procedures for the prevention and control of infection are in place and implemented.

To do this you must at a minimum:

- a) Ensure that staff receive and implement appropriate training in infection control including but not limited to the use of face masks and appropriate disposal of clinical waste.
- b) Ensure that there are sufficient staff on duty to undertake domestic duties to an appropriate standard and that cleaning schedules are followed and accurate records to evidence this are maintained.

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- c) Ensure that there are sufficient staff on duty to undertake laundry duties and that they are familiar with and implement appropriate procedures, including but not limited to an appropriate procedure for the laundering of infectious linen.
- d) Ensure that quality assurance checks are made at regular intervals to ensure compliance with infection control practice and the general cleanliness of the home, including but not limited to personal care equipment.

This is to comply with Regulation 4(1)(a), Regulation 4(1)(d), Regulation 15(a) and Regulation 15(b)(i) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) regulations 2011 (SSI 2011/210).

2. **By 30 September 2022**, you must make proper provision for the health and welfare of people receiving the service.

To do this you must at a minimum:

- a) Undertake an assessment of need of people receiving care and record the outcome, ensuring that staff carrying out the assessment of need are familiar with the assessment tools used and are competent in their use.
- b) Ensure that each person receiving care has a complete and up-to-date personal plan in place which takes account of the assessed needs and preferences of the person receiving care and sets out how their health, welfare, and safety needs are to be met. This must include but is not limited to their personal care and hygiene needs and their continence and skin integrity needs.
- c) Ensure that appropriate systems are in place to ensure all staff, including but not limited to agency staff, are familiar with the individual support needs of people receiving care.
- d) Ensure systems are in place for reporting changes in the skin of people receiving care which may indicate early signs of skin damage so that appropriate action can be taken to address such concerns.
- e) Monitor the needs of people receiving care and review and update their personal plans when there is a significant change in their health, welfare or safety needs.

This is to comply with Regulation 4(1)(a), Regulation 5(1) and Regulation 5(2)(b)(ii) of The Social care and Social Work Improvement Scotland (Requirements for Care services) Regulations 2011 (SSI 2011/210).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

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A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



Lee Foggarty

Team Manager

Direct: [REDACTED]

Email: lee.foggarty@careinspectorate.gov.scot

cc: Local Authority – [REDACTED], Aberdeenshire Council

[REDACTED]

[REDACTED] Kennedy Care Group

[REDACTED]

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