

Recorded delivery

Karen Riozzi trading as Jacaranda Nursery  
Jacaranda Nursery  
Evergreen Estate  
Coalhall  
Ayr  
KA6 6PQ

13 December 2019  
2019378454  
CS2003040312

Dear Madam

**IMPROVEMENT NOTICE**  
**SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)**

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Jacaranda Nursery, Evergreen Estate, Coalhall, Ayr, KA6 6PQ is not operating in accordance with requirements and/or conditions imposed by or under the Act, and/or the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

**Improvement**

1. By Friday 31 January 2020, the provider must meet children's health and welfare needs in the provision of snacks and meals. In order to achieve this, you must ensure:
  - (i) there is enough food available to children at snack and mealtimes. Fresh drinking water is available for children to access independently.
  - (ii) the snack menu reflects current best practice so that children are provided with varied, healthy and nutritious snack options
  - (iii) all staff have knowledge and understanding of children's allergies, food preferences and dietary requirements. This information should be easily accessible within all food preparation and snack areas.

This is in order to comply with Regulation 3 and Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

2. By Friday 28 February 2020, in order to lead improvements, the provider must demonstrate to the Care Inspectorate that the manager has the skills, knowledge and expertise required to manage the service effectively.

This is in order to comply with Regulation 7(2)(c) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

3. By Friday 28 February 2020, you must demonstrate that members of staff employed in the provision of care have the qualifications, skills and experience that is necessary to meet the health, welfare, safety and developmental needs of all children.

This is in order to comply with Regulation 9(2)(b) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.


Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



**Louisa Walker**  
TeamManager  
Sending Office: Paisley  
Direct: 0141 843 6890  
Email: [louisa.walker@careinspectorate.gov.scot](mailto:louisa.walker@careinspectorate.gov.scot)

cc: East Ayrshire Council:

 Strategic Education Manager (Early Intervention)  
East Ayrshire Council  
Economy and Skills  
Education Service  
Council Headquarters, London Road, Kilmarnock KA3 7BU