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telephone: 0345 600 9527
email: enquiries@careinspectorate.gov.scot
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Tigh a' Chomainn Camphill Limited
BTO Solicitors LLP
48 St Vincent Street
Glasgow
United Kingdom
G2 5HS

11 July 2025
2025383376
CS2003000261

Dear Tigh a' Chomainn Camphill Limited

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that Tigh – A'Chomainn, 4 Craigton Crescent, Petercutler, Aberdeen, AB14 0SB is not operating in accordance with the requirements of Regulations made under the Act and other prescribed requirements. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvement(s)

1. **By 04 August 2025** you must ensure people are protected from harm and experience a safe environment in relation to infection prevention and control (IPC). To do this, you must, at a minimum:

- a) Develop and implement an effective infection prevention and control policy and procedures for standard infection control precautions (SICPs).
- b) Develop and ensure staff are provided with specific guidance on being outbreak ready including the safe and timely implementation of transmission based precautions (TBPs).

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- c) Implement an effective quality management system to monitor the implementation of the service's IPC policy and associated guidance.
- d) Ensure all staff receive appropriate training and are assessed as competent and skilled in all aspects of infection prevention and control, including all SICPs and TBPs.
- e) Ensure all staff are aware of and have access to current national infection prevention and control guidance and the Care Home Infection Prevention and Control Manual (CHIPCM).

This is to comply with Regulation 4(1)(a) and (d) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) and to comply with section 8 of the Health and Care (Staffing) (Scotland) Act 2019.

2. **By 08 September 2025** you must ensure that people experience safe care in line with the Health and Social Care Standards as a result of knowledgeable, skilled and compassionate leadership at all levels in the organisation. To do this, you must, at a minimum:
 - a) Undertake (and be able to demonstrate) an assessment of the knowledge, skills and experience of all staff in leadership roles.
 - b) Make a plan and take any action that is necessary to ensure that leaders:
 - i. have the necessary knowledge and skills required for their roles,
 - ii. understand their responsibilities and maintain professional standards,
 - iii. effectively communicate and work with other professionals in a way that supports safe care and good outcomes for people's health, safety and wellbeing.
 - c) Put in place robust systems with clear lines of responsibility and professional accountability. This must include health and care governance and arrangements to intervene and provide direction, guidance and support for the manager when there are indications that people are at risk of harm or unhappy.
 - d) Ensure that leaders have received induction, training, guidance, one-to-one support and feedback on the quality of their work in accordance with their

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development and support needs, and the needs of the people you support.

This is to comply with Regulation 4(1)(a) (Welfare of users), Regulation 7(2)(c) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) and section 8(1)(a) of The Health and Care (Staffing) (Scotland) Act 2019.

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely

[Redacted Signature]

Caroline Munro
Team Manager

Direct: [Redacted]

Email: caroline.munro@careinspectorate.gov.scot

cc: [Redacted] – Aberdeen City Council

[Redacted]

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