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Sent by email: [REDACTED]

Wee Mack's Ltd
71 Constitution Street
Edinburgh
EH6 7AF

27 April 2023
2023383269
CS2021000229

Dear Sirs

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that Wee Mack's, 71 Constitution Street, Edinburgh, EH6 7AF is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. To ensure children's health, safety and well-being, **by 22 May 2023**, you must ensure that children are appropriately cared for. In order to do this:

- a) Children must always be supervised whilst eating
- b) Children must be adequately supervised by staff throughout the day
- c) The appropriate number of staff must be deployed effectively to meet the needs of children and to meet the minimum adult to child ratios
- d) An audit of the current skills, knowledge, and experience of staff members must be undertaken. Information obtained from the audit must be used to address any gaps in the skills, knowledge and experience of staff.

Care Inspectorate, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY

We have offices across Scotland. You can find details at careinspectorate.com

IN1

Page 1 of 3

This is to comply with Regulations 3, 4(1)(a), 9(2)(b) and 15(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

2. To ensure children's health, welfare and safety, **by 22 May 2023**, you must ensure that every child has a comprehensive and up to date personal plan in place.

To do this, you must, at a minimum, ensure that:

- a) Personal plans outline how staff will meet the children's health, welfare, and safety needs.
- b) Personal plans are in place for all children and are reviewed within the above timescale.
- c) All staff have an appropriate understanding of each child's current needs and use this knowledge to fully meet them.
- d) A process is developed and implemented to ensure that personal plans are reviewed at least every six months or sooner depending on the individual needs of the child.

This is to comply with Regulations 4(1)(a) and 5(1) & (2) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

3. To ensure children's health, welfare and safety, you must **by 22 May 2023**, ensure that:

- a) there is a clear management structure in place which details the overall responsibilities of individuals responsible for managing the service
- b) the named manager is given the appropriate time, support and resources to manage the service
- c) a quality assurance process is identified to enable the improvements required by this notice, to be monitored, sustained and built upon

This is to comply with Regulations 3, 7(2)(c) and 17(1) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

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Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Sarah Connell

Team Manager

Direct: [REDACTED]

Email: sarah.connell@careinspectorate.gov.scot

cc: Local Authority – [REDACTED] - City of Edinburgh Council

[REDACTED] [@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)

[REDACTED] [@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)

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Page 3 of 3