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Sent by email: [REDACTED]

ScotNursing & Medical Services Limited  
1 Lonmay Road  
Glasgow  
G33 4EL

22 July 2025  
2025383374  
CS2012313206

Dear ScotNursing & Medical Service Limited

**IMPROVEMENT NOTICE**  
**SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")**

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that Bearsden Before and After School Service, Bearsden Ski Club, Stockiemuir Road, Bearsden, Glasgow, G61 3RS is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in the provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

**Improvements**

**1. Personal plans**

By **30 September 2025**, the provider must ensure that the care and support needs of children are effectively met. To do this the provider must, at a minimum:

- a. Ensure that every child attending the service has their own individual personal plan.  
**Care Inspectorate**, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY  
We have offices across Scotland. You can find details at [careinspectorate.com](http://careinspectorate.com)

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- b. Ensure personal plans include all aspects of the child's health, welfare and safety needs and how the service intends to meet these needs.
- c. Demonstrate that there is a system in place which ensures personal plans are reviewed and updated every six months or before, depending on the needs of the individual children.

**This is in order to comply with Regulation 5 of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)**

## **2. Medication**

By **30 September 2025**, the provider must develop a safe and effective medication procedure that supports children's individual health needs. To do this the provider must, at a minimum:

- a. Review and update the storage and administration of medication procedures to take account of the Care Inspectorate's "Management of medication in daycare of children and childminding services". Published December 2024.
- b. Demonstrate that all staff understand and apply the safe storage and administration of medication practices and are confident in supporting children's individual health needs.
- c. Demonstrate that there is a system in place which ensures the effective recording and auditing process for medication stored in the service.

**This is in order to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)**

**This is in order to comply with Section 8 (1) of the Health and Care (Staffing)(Scotland) Act 2019**

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### 3. Staff deployment and training

By **30 September 2025**, the provider must ensure that the care and support needs of children are being effectively met. To do this the provider must, at a minimum:

- a. Demonstrate that there is a system in place to ensure, at all times, that there are suitably qualified and competent individuals working in the care service in such numbers as are appropriate for the health, wellbeing and safety of children.
- b. Provide training for staff, including but not limited to, child protection, first aid and infection prevention and control.

**This is in order to comply with Section 7(1) and Section 8 (1) of the Health and Care (Staffing)(Scotland) Act 2019**

### 4. Registered Manager

By **30 September 2025**, the provider must ensure that staff working at the service are appropriately registered with the regulatory body, such as the Scottish Social Services Council (SSSC). To do this the provider must, at a minimum:

- a. Ensure that the staff members undertaking the day-to-day management of the service are appropriately registered with the Scottish Social Services Council.

**This is to comply with Regulation 7(1) and 7(2)(d) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)**

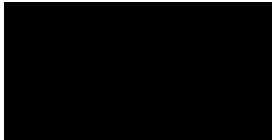
Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

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Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Linda Quinn  
Team Manager

Direct: [REDACTED]

Email: [linda.quinn@careinspectorate.gov.scot](mailto:linda.quinn@careinspectorate.gov.scot)

cc: Local Authority – [REDACTED] – East Dunbartonshire Council



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