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Banff Care Limited  
Geddes House  
Kirkton North  
Livingston  
EH54 6GU

24 July 2024  
2024383343  
CS2003014166

Dear Banff Care Limited

**IMPROVEMENT NOTICE**  
**SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)**

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Banff Care Home, Colleonard Road, Banff, AB45 1DZ, is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in the provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

**Improvement**

**1. By 21 August 2024**, you must ensure that service users experience care in a safe and well-maintained environment, with plans being implemented to ensure that the environment is watertight. In particular you must ensure that:

- a) A date is identified and given to all necessary stakeholders that indicates when essential works on the roof will begin. The work is to ensure that the premises are watertight and safe.
- b) There is a risk assessment and an action plan in place and implemented, that considers, and aims to reduce, the impact the essential works will have on service users’ safety, comfort and wellbeing.

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- c) There is an appropriate risk assessment and contingency plan in place and implemented to ensure that in the event of further environmental issues occurring, managers and staff are aware of the appropriate actions to be taken to keep service users' safe.
- d) A detailed program of works is put in place and implemented to make the premises safe and comfortable. This must detail the timeframe for external and internal works to be completed.
- e) Managers complete robust audits to assess the condition of the care home environment. These audits must be reviewed and updated, when changes to the environment occur.
- f) There are plans in place, so that if new damage occurs that poses additional risk, for example damage to electrical or fire systems, that a responsible person takes immediate action to address or mitigate such issues, including instructing a suitably skilled individual where necessary.

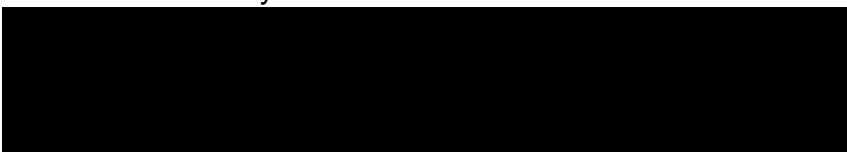
**This is to comply with regulation 4(1)(a), regulation 10(2)(b) and regulation 10(2)(d) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)**

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



**Emma Virasami**

Team Manager

Direct:



Email: [emma.virasami@careinspectorate.gov.scot](mailto:emma.virasami@careinspectorate.gov.scot)

cc: Local Authority –  – Aberdeenshire Council



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