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Christine Ritchie
2 Oxgangs Road
Edinburgh
EH10 7AU

24 July 2023
2023383287
CS2008179333

Dear Madam

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Fairmile House Nursery, 2 Oxgangs Road, Edinburgh, EH10 7AU is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in the provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. **By 11 August 2023**, you must ensure that children are effectively supported and supervised in order to keep them safe. To do this, you must, at a minimum:

- a) ensure that at all times suitably qualified, competent, experienced, and knowledgeable staff are working in the care service in such numbers as are appropriate to meet the health, welfare and safety needs of all children, and
- b) ensure that staff provide children with consistent care and support throughout their day that meets their varied and specific needs; and

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c) staff childcare practice and deployment is monitored to ensure the health, safety, and welfare of all children.

This is to comply with Regulation 41(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

2. By 11 August 2023, you must ensure that effective management and leadership arrangements are in place to improve the service. To do this, you must, at a minimum:

a) ensure sufficient time is made available weekly for the manager to improve the quality of the children's and families experiences and outcomes, and

b) ensure that the manager has the required time to carry out regular, effective, and focused monitoring across the setting, to ensure the health, safety, and welfare of all children, and

c) develop and implement clear and effective action plans to maintain and improve the quality of service provision.

This is to comply with Regulation 41(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

3. By 11 August 2023, you must ensure that children experience an environment which is safe and clean. To do this, you must, as a minimum:

a) ensure effective cleaning arrangements are carried out to maintain a clean and safe environment. Items that are visibly dirty should be cleaned or replaced, and

b) ensure all staff understand and carry out infection prevention and control practices, in line with current best practice guidance, and

c) ensure that an effective system for monitoring cleaning and infection prevention and control practices is introduced and used effectively.

This is to comply with Regulation 4(1)(a) of the Social Care and Social Work and Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010).

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4. **By 24 July 2023**, you must ensure a system is in place and is being implemented to record accurately how many children are present within the service, in the event of a fire or other emergency. To do this, you must, as a minimum:

(a) ensure that a fire register is available to record accurately the number of children present in the service in the event of a fire, evacuation, or other emergency.

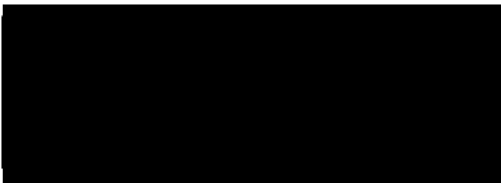
This is to comply with Regulation 4(1)(a) of the Social Care and Social Work and Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/2010).


Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand

Yours sincerely



Louisa Walker
Service Manager
Email: louisa.walker@careinspectorate.gov.scot
Direct: 

cc: Local Authority –  – City of Edinburgh Council
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