



website: www.careinspectorate.com
telephone: 0345 600 9527
email: enquiries@careinspectorate.gov.scot
Twitter: @careinspect

By email: [REDACTED]
[REDACTED]

Darroch Nursing Home Limited
17 Darroch Way
Seafar
Cumbernauld
North Lanarkshire
G67 1PZ

4 June 2021
2021383161
CS2003010565

Dear Sirs

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Darroch Nursing Home, 17 Darroch Way, Seafar, Cumbernauld, North Lanarkshire, G67 1PZ is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvement

1. By **16 June 2021**, you must ensure that the premises are clean and suitable for the provision of a care service.

This must include, but is not limited to:

- a) All areas and equipment used within the home are free from contamination and are cleaned and disinfected effectively,
- b) Effective arrangements are in place which prevent and control the spread of infection, including effective cleaning schedules with regular quality assurance checks to ensure that the environment is consistently safe, clean, and well maintained, and

- c) Staff have access to and use the correct cleaning materials in line with current Health Protection Scotland Guidance on COVID-19 in Care Settings

This is in order to comply with Regulations 4(1)(a) and (d) and 10(2)(d) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

- 2. By **16 June 2021**, you must ensure that people experience a service where staff have the appropriate knowledge and understanding of effective Infection Prevention and Control practices

This must include, but is not limited to:

- a) regular quality assurance and staff practice checks to ensure infection prevention and control training is being put into practice throughout the care service, and
- b) all staff are correctly using, maintaining and caring for the cleaning equipment.

This is in order to comply with Regulations 4(1)(a) and (d) and 9(2)(b) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

- 3. By **16 June 2021**, you must ensure that safe infection control practices are followed at all times.

In particular, you must:

- a) set out clear roles and responsibilities for staff around infection prevention and control,
- b. improve communication between staff and management in relation to infection prevention and control,
- c. ensure staff know and understand best infection prevention practice,
- d. implement management and leadership measures to ensure that care is delivered in a way which promotes good infection control practices; this must include implementing robust and transparent quality assurance processes, and
- e. ensure that where there are indications of poor infection control practice, action is taken promptly to address this, and a record is maintained of all improvements made.

This is in order to comply with Regulations 3, 4(1)(a) and (d) and 9(2)(b) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

Care Inspectorate, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY
We have offices across Scotland. You can find details at [careinspectorate.com](https://www.careinspectorate.com)

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



George MacMillan

Team Manager

Sending office: Paisley

Direct: [Redacted]

Email: george.macmillan@careinspectorate.gov.scot

cc: [Redacted]
[Redacted]