

Inspection report

Busy Bees Nursery - Edinburgh Day Care of Children

20 Valleyfield Street
Edinburgh EH3 9LR

Inspected by: Sandra Wright
(Care Commission Officer)

Type of inspection: Unannounced

Inspection completed on: 10 May 2007

Service Number

CS2005090170

Service name

Busy Bees Nursery - Edinburgh

Service address20 Valleyfield Street
Edinburgh EH3 9LR**Provider Number**

SP2003003491

Provider Name

Busy Bees Nursery

Inspected BySandra Wright
Care Commission Officer**Inspection Type**

Unannounced

Inspection Completed

10 May 2007

Period since last inspection

9 months

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Introduction

Busy Bees Nursery is situated close to Edinburgh city centre. The nursery occupies ground floor level premises which had been adapted for the purpose of childcare. The nursery provides care for 13 children aged 18 months - 5 years between the hours of 8.15am and 5.45pm.

The nursery states its aims as follows:

Provide an attractive, safe, secure, stimulating environment.

Encourage each child to cooperate and communicate with the other children, staff and parents.

Encourage each individual child's confidence and self esteem.

Provide a wide range of learning opportunities to meet each child's needs and interests.

Observe and assess each child's development and consult regarding his/her progress with parents/guardians.

Work efficiently as a team with parents to provide every child with the opportunities to learn to their full potential and enjoy the early years education.

Staff development and review.

Equality and fairness.

The current provider of the nursery was registered with the Care Commission on 21 March 2005.

Basis of Report

This report was written following an unannounced inspection which took place on 10 May 2007.

The Care Commission requested the service to complete an annual return and a self evaluation.

Seven parent/Carer questionnaires were issued requesting the views of service users.

This service was inspected after a Regulation Support Assessment (RSA) was carried out to determine the intensity of inspection necessary. The RSA is an assessment undertaken by the CCO which considers: complaint activity, changes in the provision of the service, nature of notifications made to the Care Commission by the service and action taken upon requirements. The CCO will also have considered how the service responded to situations and issues as part of the RSA.

This assessment resulted in this service receiving a low RSA score and so a low intensity inspection was required as a result. The inspection was then based upon the relevant inspection focus areas and follow up on any recommendations and requirements from previous inspections, complaints or other regulatory activity..

The focus areas for 2006/2007 for Daycare of children are as follows:-

Infection control

Child Protection

Active play

These focus areas have been reported under the following National Care Standards for Early Education and Child Care up to the age of 16;

2. A safe environment

- 3. Health and well-being
- 5. Quality of experience
- 12. Confidence in staff

This inspection was carried out by Sandra Wright, Care Commission Officer.

During the inspection, evidence was gathered from a number of sources including the following:

- Discussion with the Manager
- Discussion with three members of staff
- Discussion with three children and one parent
- Observation
- Review of policies and procedures
- Review of premises

The Fire (Scotland) Act 2005 introduced new regulatory arrangements in respect of fire safety, on 1 October 2006. In terms of those arrangements, responsibility for enforcing the statutory provisions in relation to fire safety now lies with the Fire and Rescue service for the area in which a care service is located. Accordingly, the Care Commission will no longer report on matters of fire safety as part of its regulatory function, but, where significant fire safety issues become apparent, will alert the relevant Fire and Rescue service to their existence in order that it may act as it considers appropriate. Further advice on your responsibilities is available at www.infoscotland.com/firelaw

Action taken on requirements in last Inspection Report

The requirement made at the last inspection regarding a process for ensuring medical fitness of staff had been addressed.

Comments on Self-Evaluation

The self evaluation was completed in full. The service had identified areas of strength and considered areas for development.

View of Service Users

During the inspection the Officer spoke with three of the older children in the nursery. they confirmed that they enjoy nursery. In particular children said that they liked painting and walks to 'the Meadows. Children were proud to show off their artwork and appeared happy and confident in the care of the staff.

View of Carers

There were no Care Standard Questionnaires returned at the time of writing this report.

During the inspection the Officer spoke with one parent who was dropping off a child. She said that her child enjoys the nursery and looks forward to going. She said that she feels the nursery is very good and the staff give her good information regarding the care of her child.

Regulations / Principles

Regulation :

Strengths

Areas for Development

National Care Standards

National Care Standard Number 2: Early Education and Childcare up to the age of 16 - A Safe Environment

Strengths

Not all aspects of this standard were inspected only those relating to the focus areas for inspection (see basis of report).

Staff used the indoor space available effectively to ensure children had a balanced range of play activities. Children were involved in indoor energetic play through dancing and active music activities.

The children enjoyed using the garden area regularly which provided a good variety of active play and environmental activities.

Staff accessed appropriate infection control information through national guidance and Scottish Executive guidance. They used this information alongside the health and safety policies and procedures to ensure that suitable measures were in place to ensure the safety and well being of the children in their care.

Appropriate risk assessments were carried out and recorded for outings. Staff made playroom risk assessments through discussion and considering accidents.

Staff carried out good hygiene practices when changing nappies and toileting children.

Ample supplies of necessary cleaning equipment was available and used by staff. The toilet and changing areas were clean and suitable hand washing facilities were available and used. Cleaning schedules for toys equipment and premises were embodied into daily routines and recorded weekly.

Areas for Development

Staff correctly identified and minimised risks in the playroom, however these were not recorded. See recommendation 1.

Whilst staff were mindful of good hygiene practices and used gloves when changing nappies and toileting children, they did not use protective aprons. See recommendation 2.

National Care Standard Number 3: Early Education and Childcare up to the age of 16 - Health and Wellbeing

Strengths

Not all aspects of this standard were inspected only those relating to the focus areas for inspection (see basis of report).

All children were encouraged to take care of themselves and understand healthy living, through participation in active play and promotion of healthy eating.

Whilst children were, in the main, arrived dressed appropriately for outdoor weather conditions the nursery retained a store of clothing to enable all children to take part in activities.

Due to the nature of the service there was limited parent involvement in the service, however, news letters, photographs and discussion provided opportunities for parents to learn about the children's activities.

A suitable child protection statement was in place which referred to the child protection policy and procedure. This contained required key information. Staff had a good understanding of the child protection policy and procedure and were required to make themselves aware of this as part of their induction. The child protection statement referred parents to the policy and procedure which was available in the nursery.

Areas for Development

There were no areas for development identified at this inspection.

National Care Standard Number 5: Early Education and Childcare up to the age of 16 - Quality of Experience

Strengths

Not all aspects of this standard were inspected only those relating to the focus areas for inspection (see basis of report).

Staff were observed playing enthusiastically with the children during the inspection. The children were responsive to the praise shown by staff and were fully engrossed in the play activities offered.

Staff had identified the needs of the children and planned activities to encourage and enhance the development of individual children.

Children chose from an exciting range of activities based on a curriculum plan, individual preferences and extension of play.

Staff were attentive to children's views and choices. Parents were welcomed into the nursery and encouraged to raise issues and make suggestions. Staff met regularly to discuss nursery developments and said that they were encouraged to participate in the development of the nursery.

Areas for Development

There were no areas for development identified at this inspection.

National Care Standard Number 12: Early Education and Childcare up to the age of 16 - Confidence in Staff

Strengths

Not all aspects of this standard were inspected only those relating to the focus areas for inspection (see basis of report).

Discussion with the owner/manger and staff indicated that a training plan was in place and staff had access to relevant training opportunities.

The provider encouraged learning and development and had provided training for staff in first aid and child protection.

Training was evaluated through appraisal and supervision.

Areas for Development

Staff held appropriate current qualifications and were awaiting training in order to comply with the requirements of the Scottish Social Services Council (SSSC). See recommendation 3.

Staff did not hold up to date training in food hygiene, however the provider was actively seeking opportunities for staff to complete this training. See recommendation 3.

Enforcement

There has been no enforcement action against this service since the last inspection.

Other Information

None

Requirements

There were no requirements made at this inspection.

Recommendations

1. Risk assessments for playroom activities should be recorded. National Care Standards Early Education and Childcare up to the age of 16 Standard 2 – A safe environment
2. Protective aprons should be available and used by staff when changing nappies and toileting children. National Care Standards Early Education and Childcare up to the age of 16 Standard 2 – A safe environment
3. The provider should continue to pursue staff training in food hygiene and qualification training in order to comply with SSSC. National Care Standards Early Education and Childcare up to the age of 16 Standard 12 – Confidence in staff

Sandra Wright

Care Commission Officer