

Inspection report

Maidstone, No 3 Promenade
Care Home Service

Leven

Inspected by: Lindsay Crombie
(Care Commission Officer)

Type of inspection: Unannounced

Inspection completed on: 29 August 2006

Service Number

CS2003044054

Service name

Maidstone, No 3 Promenade

Service address

Leven

Provider Number

SP2004005267

Provider Name

Fife Council

Inspected ByLindsay Crombie
Care Commission Officer**Inspection Type**

Unannounced

Inspection Completed

29 August 2006

Period since last inspection

6 months

Local Office AddressLargo House
Carnegie Avenue
Dunfermline
Fife KY11 8PE

Introduction

Maidstone is a Fife Council service which provides residential care and community services that promote the inclusion of children and young people in education and the community. The service has strong links with education, health and other agencies.

The service was deemed registered under the The Regulation of Care (Scotland) Act 2001 in November 2004. The service provides 24 hour residential care for four young people from 12 years to 18 years.

Basis of Report

This report is based on evidence produced, observations made and discussions with the manager and one young person during an unannounced inspection visit to the service.

Evidence examined included fire and maintenance records and the service's policies and procedures.

The inspection was undertaken with reference to The Regulation of Care (Scotland) Act 2001 and The Regulation of Care (Requirements as to Care Services) (Scotland) Regulations 2002 and the National Care Standards - Care Homes for Children and Young People

Standard 1 - Arriving for the first time

Standard 5 - Your environment

and discussion on key questions relating to fire safety.

Action taken on requirements in last Inspection Report

The recommendation within the previous inspection report related to Disclosure Scotland checks. A safer recruitment audit was carried out for all Fife Council services. Statements from this audit will be included in the next inspection report.

Comments on Self-Evaluation

N/A

View of Service Users

One young person was present at the time of the inspection visit. The care commission officers would like to thank him for his time and valued contribution to the inspection process.

View of Carers

N/A

Regulations / Principles

Regulation :

Strengths

Areas for Development

National Care Standards

National Care Standard Number 1: Care Homes for Children and Young People - Arriving for the First Time

Strengths

When possible young people and their families had the opportunity to visit the service prior to admission. During these visits various aspects of the service were discussed.

At the time of the previous inspection Care Commission Officers were shown a handbook which was being prepared with the aid of the current service users. This document outlined the comprehensive range of policies and procedures which had been developed within the service, as well as important details regarding the service, the staff and the young people's rights and responsibilities thereby helping to welcome young people by providing them with information and an understanding of the service.

Areas for Development

It is recommended that the service user handbook is finalised and distributed to young persons who are identified as potential service users. (Recommendation 1)

National Care Standard Number 5: Care Homes for Children and Young People - Your Environment

Strengths

Young people had spacious single rooms which had been decorated to the colour preferences of the individual young person.
The young persons were able to put posters/pictures on the walls of their bedrooms.

Each room was fitted with a lock to ensure privacy for the young persons and to protect their own possessions.

Personal items including furniture could be brought into the care home if the young person chose to do so.

Televisions and other electrical equipment were available within the individual rooms as well

as within the lounge areas.

There were a number of bath/shower rooms which were of an adequate standard.

Windows could be easily opened for ventilation purposes.

The house was fitted with central heating. The need to upgrade some of the pipe work was being addressed.

The lounge areas were clean and neatly decorated. These areas could be used for meetings/visits with family or friends.

Homework/study times could be done within the bedroom area or the lounge depending on the needs of the young people.

Areas for Development

Enforcement

No enforcement action has been taken in relation to this care service.

Other Information

Fire safety training was part of the induction process for staff and followed up with a fire safety video on an annual basis. Fire safety training for individual staff members could not be evidenced at this time as the key to the filing cabinet containing staff files was not available. Regular lighting/alarm test were carried out and evidenced.

Fire evacuations had been carried out although there was not clear evidence of who had been present at that time.

Requirements**Recommendations**

- (1) It is recommended that the service user handbook is finalised and distributed to young persons who are identified as potential service users.
- (2) It is recommended that fire safety training is carried out twice a year for all staff members.
- (3) It is recommended that the manager should make himself ensure awareness of up to date fire regulations.

Lindsay Crombie

Care Commission Officer