

Childminder inspection report

Anderson, Janice
Dunfermline



HAPPY TO TRANSLATE

Service provided by: Janice Anderson

Service provider number: SP2003904087

Care service number: CS2003007070

Inspection Type: Unannounced

Care services in Scotland, including childminders, cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and set out improvements that must be made. We also investigate complaints about care services and take action when things aren't good enough.

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1 Introduction

Ms Janice Anderson is registered to provide a childminding service to a maximum of 8 children under 16 years of whom no more than six are under 12 years of age and of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. These numbers are inclusive of the child minder's own family.

Other conditions apply to the service as detailed on the certificate of registration.

The childminding service is provided from a terraced villa in a residential area of Rosyth, Fife. Children can use all areas of the ground floor of the home. There is a secure rear garden which was not in use at the time of the inspection.

Ms Anderson's aim for her service states:- "to provide a service that meets the needs of the families and children."

What we did during our inspection

We had a lengthy discussion with the childminder. We made observations of the childminder and her interactions with the child present.

We looked at:

Accident and incident documents; Medication systems;

Equipment, resources and the environment ;

Children's records;

Health and safety records;

Certificate of registration and

Insurance Documents.

We also discussed actions taken to address recommendations and requirements made at the previous inspection.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it Right for Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is

underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people and what they can do to improve. Getting it right for every child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting It Right For Every Child. They are: safe, healthy, achieving, nurtured, active, respected, responsible, and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

Views of people using the service

The child attending was under one year of age. He appeared content in the care of the childminder.

One Care Standard Questionnaire was returned to us by a parent who uses this service. The information provided on this document confirmed that this parent was very satisfied with the care this childminder gives to their child.

Self assessment

Every year all care services complete a 'self assessment' telling us how their service is performing. We check to make sure this is accurate.

We discussed the importance of the childminder assessing the service she provides. She said she had asked parents for their written comments but none had been willing to provide this stating they were happy with her service.

The childminder should (when asked to do so by us) ensure that in future she submits a self-assessment to us which highlights how she meets the standards of care required by her in line with the National Care Standards, Early Education and Childcare up to the age of 16. Also in accordance with the Quality themes assessed by us at inspection i.e.:-

Quality of Care and Support;

Quality of Environment and

Quality of management.

What the service did well

Since the last inspection the childminder has made improvements in how she organises all relevant documents relating to her service.

What the service could do better

The childminder should access training to enhance her knowledge and skills in childcare matters.

She should also ensure that the environment is safe and repairs are made good to the premises to minimise the risk of harm to the children.

2 The grades we awarded

We grade the quality of care and support, the quality of the environment and the quality of management and leadership. If the childminder employs an assistant, we also grade the quality of staffing. In each case, we award a grade on a scale from 1 to 6, where 1 is unsatisfactory and 6 is excellent.

Quality of care and support	3 - Adequate
Quality of environment	3 - Adequate
Quality of staffing	
Quality of management and leadership	3 - Adequate

3 Quality of care and support

Findings from the inspection

We observed the childminder caring for the minded child present at the time of inspection. The was under one year old.

She interacted well with the child playing with toys and also when feeding them. We could see that the child was content with her.

The childminder had all the relevant information required about the minded children. This included details of allergies/illness, emergency contact details and G.P. details. She was aware that information held had to be reviewed at least every six months and changes were recorded as and when they occurred.

The childminder told us that she made use of local toddler groups so that children's social experience would be enhanced.

She advised us that the minded child in her care that day was taken for daily walks to ensure they had access to fresh air. She told us this also gave the child the opportunity to nap in their buggy. His parents advised that he was a

poor sleeper and wanted the childminder to ensure he had the opportunity to sleep during the day and they preferred this to be whilst out on walks in the buggy.

We were concerned that on the day of inspection the childminder had taken the child into her house whilst he was asleep and had left the child wrapped in their outdoor clothes to sleep. We discussed the risks to a child of becoming overheated in this way. We suggested that she access information from the Sudden Infant Death Society regarding safe procedures for babies sleeping. See recommendation (1).

The childminder assured us that she adhered to exclusion periods for illness and contagious diseases. This was applicable to her and family members of her household and also to minded children. This meant that she took safe measures to reduce the risk of spreading infection to minded children and their families.

The childminder had a very good range of play resources for the different ages and stages of development of the minded children in her care. These were easily accessed by the children and allowed them choice in their activities. On the day of inspection we noted that the childminder had gathered materials for the children to be engaged in an art activity creating stained glass effect. She told us the children had been looking forward to doing this after school.

Children were also taken to the local park for exercise which enhanced their physical well-being.

The childminder told us that parents provide meals for the children. She described how she shares the food amongst the children so that those who do not have a varied, nutritious and well balanced diet can share with the other children. She also felt this was a good way to teach children to share with each other. We discussed potential risks associated with this practice and have made a requirement. See requirement (1).

Grade

The quality of care and support is graded 3 - Adequate

Requirements

Number of requirements - 1

1. The provider must ensure that all children in her care are given the food provided by their own parents and not that prepared by of other parents. This is to ensure that children are eating the foods their parents choose to provide and also reduce any risk of contamination.

This is to comply with The Social Care and Social Work Improvement Scotland (Requirements for

Care Services) Regulations 2011, Scottish Statutory Instruments No. 210, Regulation 4, (1) (a) - Welfare of Users

- A provider must make proper provision for the health, welfare and safety of service users.

Timescale:- Within 24 hours from the date of this report.

Recommendations

Number of recommendations - 2

1. It is recommended that the childminder accesses information about safe sleeping for babies. She should avoid children being at risk from becoming too hot whilst sleeping. This information is available from the Sudden Infant Death Foundation, UK. This would keep her informed of potential risks to children and what measures she should take to reduce these risks.

National Care Standards, Early Education and Childcare up to the age of 16
Standard 3 - Health and Wellbeing.

2. Where the childminder considers that some parents may not be providing a good variety of nutritional meals and snacks for their child then she should discuss this matter with the parents concerned and advise the of the most recent nutritional document, Setting The Table. The childminder should also get a copy of this document for her own use. This would help to ensure that all children who came to her were receiving varied and nutritional meals and snacks.

National Care Standards, Early Education and Childcare up to the age of 16
Standard 3 - Health and Wellbeing.

4 Quality of environment

Findings from the inspection

We found the home to be secure and adequately clean for the purpose of childminding. We discussed the garden areas, the childminder confirmed that children did not play in the garden as it was unsuitable for them to do so.

We also noted that the gate at the entrance to the front garden was still broken, this had been discussed at the previous two inspections and a recommendation made. The childminder said she had repaired the gate in June but due to recent bad weather it had broken again. We saw that there were numerous sharp screws protruding from the wooden slats. The childminder acknowledged that this posed a threat to children becoming injured and said she would get her son to fix it that day. We now make a requirement (1) in respect of this gate.

The childminder had current public liability insurance in place as appropriate.

The childminder assured us that she adhered to exclusion periods for illness and contagious disease. She applied the exclusion periods for members of her own household and if they should have any illness or contagious disease then she would not care for minded children until the appropriate exclusion period had lapsed.

We saw that she ensured correct hygiene methods were taken when feeding the child present.

The childminder made good use of local community playgroups and took children to local parks. These provided opportunities for children to socialise and to have access to fresh air and exercise thus promoting keeping them healthy and active.

The childminder should try to access first aid training to ensure she knew the correct procedures to be followed in an emergency.

Grade

The quality of environment is graded 3 - Adequate

Requirements

Number of requirements - 1

1. The childminder must make immediate repair, replace or remove the existing garden gate to ensure that no child is at risk from injury from this.

On the day of inspection the childminder agreed that she would address this issue immediately.

This is to comply with The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011, Scottish Statutory Instruments No. 210, Regulation 4, (1) (a) - Welfare of Users - A provider must make proper provision for the health, welfare and safety of service users.

Timescale:- Within 24 hours from the date of inspection.

Recommendations

Number of recommendations - 0

5 Quality of staffing

We only assess this where the childminder employs an assistant.

6 Quality of management and leadership

Findings from the inspection

Since the last inspection the childminder had made improvements to her organisation of documents. She was able to show us up to date personal records for the children she currently minded.

Her policies and procedures were available for families who use her service.

Attendance records were kept which indicated that she had complied with her condition of registration regarding the number and ages of children she could care for each day.

She stated she had tried to involve parents and children in assessing her service. She had received verbal confirmation of satisfaction with her service but said she was unable to get parents to do this on a more formal basis.

She told us she was keen to access further training to enhance her knowledge in current childcare practice issues but had not yet managed to access this. We gave her some suggestions on how she could take this forward, for example, by researching information on the internet and contacting the Scottish Childminding Association to find out what training courses were available.

She met with other childminders in the local area on a regular basis and this allowed them to share some information on childminding practice.

The childminder should try to access first aid training to ensure she knew the correct procedures to be followed in an emergency. A recommendation (1) is made.

She had information about to whom she should report any suspicions of child abuse. She should try to access further information/training on the signs and symptoms of abuse and how she should deal with any situation she encountered in relation to suspected child abuse. A recommendation (2) is made.

The childminder had started to introduce assessment forms for children using the 'SHANARRI' indicators and showed some understanding on how to put these into practice. However as she had not yet accessed training in the recent good practice document "Getting It Right For Every Child" (G.I.R.F.E.C) we felt that her understanding of this could be further improved. A recommendation (3) is made.

Grade

The quality of management and leadership is graded 3 - Adequate

Requirements

Number of requirements - 0

Recommendations

Number of recommendations - 3

1. The childminder should try to access first aid training to ensure she knew the correct procedures to be followed in an emergency. This is to equip her with current knowledge on how to deal with accidents/injuries to children.

National Care Standards, Early Education and Childcare up to the age of 16,

Standards;- 1 - Quality of care and support; 2- Quality of environment and 4- Quality of management.

2. The childminder should access information/training in Child Protection issues. This would equip her with the knowledge of signs and symptoms of abuse and how she should deal with any child protection concerns.

National Care Standards, Early Education and Childcare up to the age of 16, Standards;- 1 - Quality of care and support; 2- Quality of environment and 4- Quality of management.

3. The childminder should access training on 'Getting It Right For Every Child' and use this to inform planning for activities and inputs to help children reach their fullest development potential.

National Care Standards, Early Education and Childcare up to the age of 16, Standards;- 1 - Quality of care and support; 2- Quality of environment and 4- Quality of management.

7 What the service has done to meet any recommendations or requirements we made at our last inspection

Previous requirements

1. Mrs Anderson should complete and submit a P.V.G for her daughter. This is to comply with SSI 210 12 (2)(a). Timescale: immediately upon receipt of this report.

National Care Standards Early Child Care and Education up to the age of 16 Standard 2 - A safe environment.

This requirement was made on 08 December 2014

A satisfactory P.V.G. for her daughter has now been received.

Met - Within Timescales

Previous recommendations

There are no outstanding recommendations.

8 Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

9 Enforcements

No enforcement action has been taken against this care service since the last inspection

10 Other issues

no other issues

11 Inspection and grading history

Date	Type	Gradings
8 Dec 2014	Unannounced	Care and support 1 - Unsatisfactory Environment 2 - Weak Staffing Not Assessed Management and Leadership 1 - Unsatisfactory
6 Jun 2013	Announced (Short Notice)	Care and support 3 - Adequate Environment 3 - Adequate Staffing 3 - Adequate Management and Leadership Not Assessed

5 Jul 2012	Announced (Short Notice)	Care and support Environment Staffing Management and Leadership	3 - Adequate 3 - Adequate 3 - Adequate Not Assessed
13 Jun 2011	Announced (Short Notice)	Care and support Environment Staffing Management and Leadership	4 - Good Not Assessed 4 - Good Not Assessed
6 May 2010	Announced (Short Notice)	Care and support Environment Staffing Management and Leadership	4 - Good 4 - Good 4 - Good Not Assessed
25 May 2009	Announced (short notice)	Care and support Environment Staffing Management and Leadership	3 - Adequate 3 - Adequate 3 - Adequate Not Assessed

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